

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Annual FSA Insurance Returns for the year ended

31 December 2009

IPRU(INS) Appendices 9.1, 9.2, 9.5, 9.6

Contents

Appendix 9.1

| | | |
|---------|---|----|
| Form 1 | Statement of solvency - general insurance business | 3 |
| Form 3 | Components of capital resources | 5 |
| Form 11 | Calculation of general insurance capital requirement - premiums amount and brought forward amount | 8 |
| Form 12 | Calculation of general insurance capital requirement - claims amount and result | 9 |
| Form 13 | Analysis of admissible assets | 10 |
| Form 15 | Liabilities (other than long term insurance business) | 13 |
| Form 16 | Profit and loss account (non-technical account) | 14 |

Appendix 9.2 General Insurance Business

| | | |
|----------|---|----|
| Form 20A | Summary of business carried on | 15 |
| Form 20 | Technical account (excluding equalisation provisions) | 18 |
| Form 21 | Accident year accounting: Analysis of premiums | 28 |
| Form 22 | Accident year accounting: Analysis of claims, expenses and technical provisions | 36 |
| Form 23 | Accident year accounting: Analysis of net claims and premiums | 46 |
| Form 24 | Underwriting year accounting: Analysis of premiums, claims and expenses | 56 |
| Form 25 | Underwriting year accounting: Analysis of technical provisions | 60 |
| Form 31 | Accident year accounting: Analysis of gross claims and premiums by risk category for direct insurance and facultative reinsurance | 64 |
| Form 32 | Accident year accounting: Analysis of gross claims and premiums for motor vehicle direct insurance and facultative reinsurance | 69 |
| Form 37 | Equalisation provisions | 73 |
| Form 38 | Equalisation provisions technical account: Accident year accounting | 74 |
| | Supplementary notes to the return | 75 |
| | Additional information on reinsurance business | 81 |
| | Additional information on derivative contracts | 89 |
| | Additional information on controllers | 90 |

Appendix 9.6

| | |
|------------------------|----|
| Directors' Certificate | 91 |
| Auditor's Report | 92 |

Statement of solvency - general insurance businessName of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009**

Solo solvency calculation

| | Company registration number | GL/UK/CM | day | month | year | Units |
|----|-----------------------------|----------|-----|---|---------------------------------------|-------|
| | | | 31 | 12 | 2009 | |
| R1 | 42133 | GL | | | | £000 |
| | | | | As at end of this financial year | As at end of the previous year | |
| | | | | 1 | 2 | |

Capital resources

| | | | |
|---|----|--------|--------|
| Capital resources arising outside the long-term insurance fund | 11 | 653002 | 517716 |
| Capital resources allocated towards long-term insurance business arising outside the long-term insurance fund | 12 | | |
| Capital resources available to cover general insurance business capital resources requirement (11-12) | 13 | 653002 | 517716 |

Guarantee fund

| | | | |
|--|----|--------|--------|
| Guarantee fund requirement | 21 | 53792 | 53792 |
| Excess (deficiency) of available capital resources to cover guarantee fund requirement | 22 | 599210 | 463924 |

Minimum capital requirement (MCR)

| | | | |
|--|----|--------|--------|
| General insurance capital requirement | 31 | 161376 | 161376 |
| Base capital resources requirement | 33 | 3128 | 2518 |
| Individual minimum capital requirement | 34 | 161376 | 161376 |
| Capital requirements of regulated related undertakings | 35 | | |
| Minimum capital requirement (34+35) | 36 | 161376 | 161376 |
| Excess (deficiency) of available capital resources to cover 50% of MCR | 37 | 346479 | 220983 |
| Excess (deficiency) of available capital resources to cover 75% of MCR | 38 | 406135 | 280640 |

Capital resources requirement (CRR)

| | | | |
|--|----|--------|--------|
| Capital resources requirement | 41 | 161376 | 161376 |
| Excess (deficiency) of available capital resources to cover general insurance business CRR (13-41) | 42 | 491626 | 356340 |

Contingent liabilities

| | | | |
|---|----|--|--|
| Quantifiable contingent liabilities in respect of other than long-term insurance business as shown in a supplementary note to Form 15 | 51 | | |
|---|----|--|--|

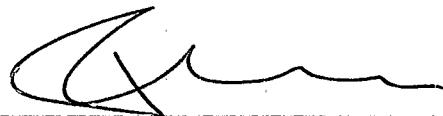
Covering Sheet to Form 1

Form 1

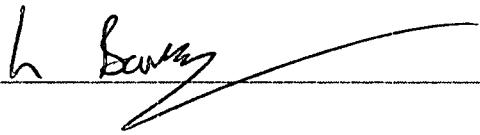
Name of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009**



Director



Director



Director

Date **19 March 2010**

**Form 3
(Sheet 1)**
Components of capital resourcesName of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended

31 December 2009

| R3 | Company registration number | GL/UK/CM | day month year | | | Units |
|----|-----------------------------|----------|----------------|----|------|--|
| | | | 31 | 12 | 2009 | |
| | | | 1 | 2 | 3 | £000 |
| | | | | | | Total as at the end of the previous year |

Core tier one capital

| | | | | | |
|---|-----------|--------|--|--------|--------|
| Permanent share capital | 11 | 265000 | | 265000 | 265000 |
| Profit and loss account and other reserves | 12 | 209500 | | 209500 | 121600 |
| Share premium account | 13 | | | | |
| Positive valuation differences | 14 | | | | |
| Fund for future appropriations | 15 | | | | |
| Core tier one capital in related undertakings | 16 | | | | |
| Core tier one capital (sum of 11 to 16) | 19 | 474500 | | 474500 | 386600 |

Tier one waivers

| | | | | | |
|---|-----------|--|--|--|--|
| Unpaid share capital / unpaid initial funds and calls for supplementary contributions | 21 | | | | |
| Implicit items | 22 | | | | |
| Tier one waivers in related undertakings | 23 | | | | |
| Total tier one waivers as restricted (21+22+23) | 24 | | | | |

Other tier one capital

| | | | | | |
|--|-----------|--|--|--|--|
| Perpetual non-cumulative preference shares as restricted | 25 | | | | |
| Perpetual non-cumulative preference shares in related undertakings | 26 | | | | |
| Innovative tier one capital as restricted | 27 | | | | |
| Innovative tier one capital in related undertakings | 28 | | | | |

| | | | | | |
|---|-----------|--------|--|--------|--------|
| Total tier one capital before deductions (19+24+25+26+27+28) | 31 | 474500 | | 474500 | 386600 |
| Investments in own shares | 32 | | | | |
| Intangible assets | 33 | | | | |
| Amounts deducted from technical provisions for discounting | 34 | | | | |
| Other negative valuation differences | 35 | 47334 | | 47334 | 84929 |
| Deductions in related undertakings | 36 | | | | |
| Deductions from tier one (32 to 36) | 37 | 47334 | | 47334 | 84929 |
| Total tier one capital after deductions (31-37) | 39 | 427166 | | 427166 | 301671 |

**Form 3
(Sheet 2)**
Components of capital resourcesName of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009**

| | Company registration number | GL/ UK/ CM | day month year | | | Units |
|----|-----------------------------|----------------------------|------------------------------|--|--|-------|
| | | | 31 | 12 | 2009 | |
| R3 | 42133 | GL | | | | £000 |
| | | General insurance business | Long-term insurance business | Total as at the end of this financial year | Total as at the end of the previous year | |
| | | 1 | 2 | 3 | 4 | |

Tier two capital

| | | | | | | |
|---|-----------|--------|--|--------|--|--------|
| Implicit items, (tier two waivers and amounts excluded from line 22) | 41 | | | | | |
| Perpetual non-cumulative preference shares excluded from line 25 | 42 | | | | | |
| Innovative tier one capital excluded from line 27 | 43 | | | | | |
| Tier two waivers, innovative tier one capital and perpetual non-cumulative preference shares treated as tier two capital (41 to 43) | 44 | | | | | |
| Perpetual cumulative preference shares | 45 | | | | | |
| Perpetual subordinated debt and securities | 46 | 100000 | | 100000 | | 100000 |
| Upper tier two capital in related undertakings | 47 | | | | | |
| Upper tier two capital (44 to 47) | 49 | 100000 | | 100000 | | 100000 |

| | | | | | | |
|--|-----------|--------|--|--------|--|--------|
| Fixed term preference shares | 51 | | | | | |
| Other tier two instruments | 52 | 130000 | | 130000 | | 130000 |
| Lower tier two capital in related undertakings | 53 | | | | | |
| Lower tier two capital (51+52+53) | 59 | 130000 | | 130000 | | 130000 |

| | | | | | | |
|--|-----------|--------|--|--------|--|--------|
| Total tier two capital before restrictions (49+59) | 61 | 230000 | | 230000 | | 230000 |
| Excess tier two capital | 62 | | | | | |
| Further excess lower tier two capital | 63 | | | | | |
| Total tier two capital after restrictions, before deductions (61-62-63) | 69 | 230000 | | 230000 | | 230000 |

**Form 3
(Sheet 3)**

Components of capital resourcesName of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009**

| | Company registration number | GL/UK/CM | day month year | | | Units |
|----|-----------------------------|----------------------------|------------------------------|--|--|-------|
| | | | 31 | 12 | 2009 | |
| R3 | 42133 | GL | | | | £000 |
| | | General insurance business | Long-term insurance business | Total as at the end of this financial year | Total as at the end of the previous year | |
| | | 1 | 2 | 3 | 4 | |

Total capital resources

| | | | | | | |
|---|-----------|--------|--|--------|--|--------|
| Positive adjustments for regulated non-insurance related undertakings | 71 | | | | | |
| Total capital resources before deductions (39+69+71) | 72 | 657166 | | 657166 | | 531671 |
| Inadmissible assets other than intangibles and own shares | 73 | 4158 | | 4158 | | 13949 |
| Assets in excess of market risk and counterparty limits | 74 | 7 | | 7 | | 7 |
| Deductions for related ancillary services undertakings | 75 | | | | | |
| Deductions for regulated non-insurance related undertakings | 76 | | | | | |
| Deductions of ineligible surplus capital | 77 | | | | | |
| Total capital resources after deductions (72-73-74-75-76-77) | 79 | 653002 | | 653002 | | 517716 |

Available capital resources for GENPRU/INSPRU tests

| | | | | | | |
|--|----|--------|--|--------|--|--------|
| Available capital resources for guarantee fund requirement | 81 | 653002 | | 653002 | | 517716 |
| Available capital resources for 50% MCR requirement | 82 | 427166 | | 427166 | | 301671 |
| Available capital resources for 75% MCR requirement | 83 | 527166 | | 527166 | | 401671 |

Financial engineering adjustments

| | | | | | | |
|---|----|--|--|--|--|--|
| Implicit items | 91 | | | | | |
| Financial reinsurance - ceded | 92 | | | | | |
| Financial reinsurance - accepted | 93 | | | | | |
| Outstanding contingent loans | 94 | | | | | |
| Any other charges on future profits | 95 | | | | | |
| Sum of financial engineering adjustments (91+92+93+94+95) | 96 | | | | | |

Form 11

Calculation of general insurance capital requirement - premiums amount and brought forward amountName of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009**

General insurance business

| | Company registration number | GL/UK/CM | day | month | year | Units |
|---|--|-----------|---------------------|-------|---------|---------------|
| | | | 31 | 12 | 2009 | |
| R11 | 42133 | GL | | | | £000 |
| | | | This financial year | | | Previous year |
| | | | 1 | | | 2 |
| Gross premiums written | | 11 | | | 717309 | 748695 |
| Premiums taxes and levies (included in line 11) | | 12 | | | | |
| Premiums written net of taxes and levies (11-12) | | 13 | | | 717309 | 748695 |
| Premiums for classes 11, 12 or 13 (included in line 13) | | 14 | | | 79110 | 85684 |
| Premiums for "actuarial health insurance" (included in line 13) | | 15 | | | | |
| Sub-total A (13 + 1/2 14 - 2/3 15) | | 16 | | | 756864 | 791537 |
| Gross premiums earned | | 21 | | | 708029 | 820497 |
| Premium taxes and levies (included in line 21) | | 22 | | | | |
| Premiums earned net of taxes and levies (21-22) | | 23 | | | 708029 | 820497 |
| Premiums for classes 11, 12 or 13 (included in line 23) | | 24 | | | 81561 | 93707 |
| Premiums for "actuarial health insurance" (included in line 23) | | 25 | | | | |
| Sub-total H (23 + 1/2 24 - 2/3 25) | | 26 | | | 748810 | 867351 |
| Sub-total I (higher of sub-total A and sub-total H) | | 30 | | | 756864 | 867351 |
| Adjusted sub-total I if financial year is not a 12 month period to produce an annual figure | | 31 | | | | |
| Division of gross adjusted premiums amount sub-total I (or adjusted sub-total I if appropriate) | x 0.18 | 32 | | | 136236 | 156123 |
| | Excess (if any) over 57.5M EURO x 0.02 | 33 | | | 14109 | 16511 |
| Sub-total J (32-33) | | 34 | | | 122126 | 139612 |
| Claims paid in period of 3 financial years | | 41 | | | 1806529 | 1848840 |
| Claims outstanding carried forward at the end of the 3 year period | For insurance business accounted for on an underwriting year basis | 42 | | | 9697 | 16520 |
| | For insurance business accounted for on an accident year basis | 43 | | | 1146202 | 1095134 |
| Claims outstanding brought forward at the beginning of the 3 year period | For insurance business accounted for on an underwriting year basis | 44 | | | 61445 | 137940 |
| | For insurance business accounted for on an accident year basis | 45 | | | 1054427 | 964766 |
| Sub-total C (41+42+43-44-45) | | 46 | | | 1846556 | 1857788 |
| Amounts recoverable from reinsurers in respect of claims included in Sub-total C | | 47 | | | 148143 | 262919 |
| Sub-total D (46-47) | | 48 | | | 1698413 | 1594869 |
| Reinsurance Ratio (Sub-total D /sub-total C or, if more, 0.50 or, if less, 1.00) | | 49 | | | 0.92 | 0.86 |
| Premiums amount (Sub-total J x reinsurance ratio) | | 50 | | | 112328 | 119854 |
| Provision for claims outstanding (before discounting and net of reinsurance | | 51 | | | 1049766 | 1035025 |
| Provision for claims outstanding (before discounting and gross of reinsurance) if both 51.1 and 51.2 are zero, otherwise zero | | 52 | | | | |
| Brought forward amount (See instruction 4) | | 53 | | | 161376 | 161376 |
| Greater of lines 50 and 53 | | 54 | | | 161376 | 161376 |

Form 12

Calculation of general insurance capital requirement - claims amount and result

Name of insurer THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

General insurance business

| | Company registration number | GL/ UK/ CM | day month year | | | Units | | |
|--|--|------------------|---------------------|----|---------|---------------|--|--|
| | | | 31 | 12 | 2009 | | | |
| | R12 | 42133 | GL | | | £000 | | |
| | | | This financial year | | | Previous year | | |
| | | | 1 | | | 2 | | |
| Reference period (No. of months) See INSPRU 1.1.63R | | | 11 | | 36 | 36 | | |
| Claims paid in reference period, | | | 21 | | 1806529 | 1848840 | | |
| Claims outstanding carried forward at the end of the reference period | For insurance business accounted for on an underwriting year basis | | 22 | | 9697 | 16520 | | |
| | For insurance business accounted for on an accident year basis | | 23 | | 1146202 | 1095134 | | |
| Claims outstanding brought forward at the beginning of the reference period | For insurance business accounted for on an underwriting year basis | | 24 | | 61445 | 137940 | | |
| | For insurance business accounted for on an accident year basis | | 25 | | 1054427 | 964766 | | |
| Claims incurred in reference period (21+22+23-24-25) | | | 26 | | 1846556 | 1857788 | | |
| Claims incurred for classes 11, 12 or 13 (included in 26) | | | 27 | | 150349 | 160735 | | |
| Claims incurred for "actuarial health insurance" (included in 26) | | | 28 | | | | | |
| Sub-total E (26 +1/2 27 - 2/3 28) | | | 29 | | 1921731 | 1938155 | | |
| Sub-total F - Conversion of sub-total E to annual figure (multiply by 12 and divide by number of months in the reference period) | | | 31 | | 640577 | 646052 | | |
| Division of sub-total F (gross adjusted claims amount) | x 0.26 | | 32 | | 166550 | 167973 | | |
| | Excess (if any) over 40.3M EURO x 0.03 | | 33 | | 18137 | 18503 | | |
| Sub-total G (32-33) | | | 39 | | 148413 | 149470 | | |
| Claims amount | Sub-total G x reinsurance ratio (11.49) | | 41 | | 136507 | 128317 | | |
| Higher of premiums amount and brought forward amount (11.54) | | | 42 | | 161376 | 161376 | | |
| General insurance capital requirement (higher of lines 41 and 42) | | | 43 | | 161376 | 161376 | | |

**Form 13
(Sheet 1)**
Analysis of admissible assetsName of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009**Category of assets **Total other than long term insurance business assets**

| Company registration number | GL/UK/CM | day | month | year | Units | Category of assets | | | | | | | | | | | | |
|-----------------------------|----------|-----|-------|------|-------|----------------------------------|-------|----|----|--------------------------------|------|------|---|--|--|--|--|--|
| | | | | | | R13 | 42133 | GL | 31 | 12 | 2009 | £000 | 1 | | | | | |
| | | | | | | As at end of this financial year | | | | As at end of the previous year | | | | | | | | |
| | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | |
| Land and buildings | | | | | | 11 | | | | | | | | | | | | |
| | | | | | | 1 | | | | | | | | | | | | |

Investments in group undertakings and participating interests

| | | | | | |
|----------------------------|-----------------|----|--|-------|--------|
| UK insurance dependants | Shares | 21 | | | |
| | Debts and loans | 22 | | | |
| Other insurance dependants | Shares | 23 | | | |
| | Debts and loans | 24 | | | |
| Non-insurance dependants | Shares | 25 | | | |
| | Debts and loans | 26 | | | 131293 |
| Other group undertakings | Shares | 27 | | | |
| | Debts and loans | 28 | | 17379 | 561 |
| Participating interests | Shares | 29 | | | |
| | Debts and loans | 30 | | | |

Other financial investments

| | | | | |
|--|--------------------------------|----|--------|--------|
| Equity shares | | 41 | | |
| Other shares and other variable yield participations | | 42 | | |
| Holdings in collective investment schemes | | 43 | | |
| Rights under derivative contracts | | 44 | | |
| Fixed interest securities | Approved | 45 | 317136 | 64602 |
| | Other | 46 | 170825 | 333158 |
| Variable interest securities | Approved | 47 | | |
| | Other | 48 | 237995 | 381591 |
| Participation in investment pools | | 49 | | |
| Loans secured by mortgages | | 50 | | |
| Loans to public or local authorities and nationalised industries or undertakings | | 51 | | |
| Loans secured by policies of insurance issued by the company | | 52 | | |
| Other loans | | 53 | | |
| Bank and approved credit & financial institution deposits | One month or less withdrawal | 54 | 495996 | 297821 |
| | More than one month withdrawal | 55 | 725923 | 642433 |
| Other financial investments | | 56 | | |
| Deposits with ceding undertakings | | 57 | | |
| Assets held to match linked liabilities | Index linked | 58 | | |
| | Property linked | 59 | | |

**Form 13
(Sheet 2)**
Analysis of admissible assetsName of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009**Category of assets **Total other than long term insurance business assets**

| Company registration number | GL/UK/CM | day | month | year | Units | Category of assets | |
|-----------------------------|----------|-----|-------|------|----------------------------------|--------------------------------|---|
| R13 | 42133 | GL | 31 | 12 | 2009 | £000 | 1 |
| | | | | | As at end of this financial year | As at end of the previous year | |
| | | | | | 1 | 2 | |

Reinsurers' share of technical provisions

| | | | |
|---------------------------------|----|-------|-------|
| Provision for unearned premiums | 60 | 12706 | 13231 |
| Claims outstanding | 61 | 77486 | 76629 |
| Provision for unexpired risks | 62 | | |
| Other | 63 | | |

Debtors and salvage

| | | | | |
|------------------------------------|----------------------------|----|-------|-------|
| Direct insurance business | Policyholders | 71 | 44834 | 39280 |
| | Intermediaries | 72 | 94323 | 91182 |
| Salvage and subrogation recoveries | | 73 | | |
| Reinsurance | Accepted | 74 | | |
| | Ceded | 75 | 13000 | 12210 |
| Dependants | due in 12 months or less | 76 | | |
| | due in more than 12 months | 77 | | |
| Othér | due in 12 months or less | 78 | | |
| | due in more than 12 months | 79 | | |

Other assets

| | | | |
|---|----|---------|---------|
| Tangible assets | 80 | 300 | 300 |
| Deposits not subject to time restriction on withdrawal with approved institutions | 81 | 4400 | 2859 |
| Cash in hand | 82 | | |
| Other assets (particulars to be specified by way of supplementary note) | 83 | 17500 | |
| Accrued interest and rent | 84 | 1638 | 9359 |
| Deferred acquisition costs (general business only) | 85 | 86656 | 83706 |
| Other prepayments and accrued income | 86 | 1800 | |
| Deductions from the aggregate value of assets | 87 | | |
| Grand total of admissible assets after deduction of admissible assets in excess of market risk and counterparty limits (11 to 86 less 87) | 89 | 2319897 | 2180216 |

**Form 13
(Sheet 3)**
Analysis of admissible assetsName of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009**Category of assets **Total other than long term insurance business assets**

| Company registration number | GL/UK/CM | day | month | year | Units | Category of assets | |
|-----------------------------|----------|-----|-------|----------------------------------|-------|--------------------------------|---|
| | | | | | | 1 | 2 |
| R13 | 42133 | GL | 31 | 12 | 2009 | £000 | 1 |
| | | | | As at end of this financial year | | As at end of the previous year | |
| | | | | 1 | | 2 | |

Reconciliation to asset values determined in accordance with the insurance accounts rules or international accounting standards as applicable to the firm for the purpose of its external financial reporting

| | | | |
|---|-----|---------|---------|
| Total admissible assets after deduction of admissible assets in excess of market risk and counterparty limits (as per line 89 above) | 91 | 2319897 | 2180216 |
| Admissible assets in excess of market and counterparty limits | 92 | 7 | 7 |
| Inadmissible assets directly held | 93 | 4158 | 13949 |
| Capital resources requirement deduction of regulated related undertakings | 94 | | |
| Ineligible surplus capital and restricted assets in regulated related insurance undertakings | 95 | | |
| Inadmissible assets of regulated related undertakings | 96 | | |
| Book value of related ancillary services undertakings | 97 | | |
| Other differences in the valuation of assets (other than for assets not valued above) | 98 | | |
| Deferred acquisition costs excluded from line 89 | 99 | | |
| Reinsurers' share of technical provisions excluded from line 89 | 100 | | |
| Other asset adjustments (may be negative) | 101 | | 1000 |
| Total assets determined in accordance with the insurance accounts rules or international accounting standards as applicable to the firm for the purpose of its external financial reporting (91 to 101) | 102 | 2324062 | 2195172 |

| | | | |
|---|-----|-------|--------|
| Amounts included in line 89 attributable to debts due from related insurers, other than those under contracts of insurance or reinsurance | 103 | 17379 | 131853 |
|---|-----|-------|--------|

Form 15

Liabilities (other than long term insurance business)

Name of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**
 Global business
 Financial year ended **31 December 2009**

| | Company registration number | GL/UK/CM | day | month | year | Units |
|------------|-----------------------------|-----------|-----|-------|---|---|
| | | | 31 | 12 | 2009 | |
| R15 | 42133 | GL | | | | £000 |
| | | | | | As at end of this financial year 1 | As at end of the previous year 2 |

Technical provisions (gross amount)

| | | | |
|---|----------------------------|-----------|---------|
| Provisions for unearned premiums | 11 | 359489 | 350209 |
| Claims outstanding | 12 | 1127253 | 1111655 |
| Provision for unexpired risks | 13 | 29000 | 4900 |
| Equalisation provisions | Credit business | 14 | |
| | Other than credit business | 15 | 47334 |
| Other technical provisions | 16 | | |
| Total gross technical provisions (11 to 16) | 19 | 1563076 | 1513180 |

Provisions and creditors

| | | | | |
|---|---------------------------|-----------|---------|---------|
| Provisions | Taxation | 21 | 13024 | 12746 |
| | Other risks and charges | 22 | 10100 | 49212 |
| Deposits received from reinsurers | | 31 | | |
| Creditors | Direct insurance business | 41 | 8423 | 14100 |
| | Reinsurance accepted | 42 | | |
| | Reinsurance ceded | 43 | 15055 | 14018 |
| Debenture loans | Secured | 44 | | |
| | Unsecured | 45 | | |
| Amounts owed to credit institutions | | 46 | 24000 | 22630 |
| Creditors | Taxation | 47 | | 4790 |
| | Foreseeable dividend | 48 | | |
| | Other | 49 | 29500 | 22024 |
| Accruals and deferred income | | 51 | 3719 | 9800 |
| Total (19 to 51) | | 59 | 1666896 | 1662500 |
| Provision for "reasonably foreseeable adverse variations" | | 61 | | |
| Cumulative preference share capital | | 62 | | |
| Subordinated loan capital | | 63 | 230000 | 230000 |
| Total (59 to 63) | | 69 | 1896896 | 1892500 |

| | | | |
|---|-----------|--|--|
| Amounts included in line 69 attributable to liabilities to related insurers, other than those under contracts of insurance or reinsurance | 71 | | |
|---|-----------|--|--|

| | | | |
|--|-----------|---------|---------|
| Amounts deducted from technical provisions for discounting | 82 | | |
| Other adjustments (may be negative) | 83 | (47334) | (83929) |
| Capital and reserves | 84 | 474500 | 386600 |
| Total liabilities under insurance accounts rules or international accounting standards as applicable to the firm for the purpose of its external financial reporting (69-82+83+84) | 85 | 2324062 | 2195171 |

Profit and loss account (non-technical account)Name of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended

31 December 2009

| | Company registration number | GL/ UK/ CM | day | month | year | Units | | |
|--|--|-------------------------|------------------------|----------|--------|------------------|--|--|
| | | | 31 | 12 | 2009 | | | |
| R16 | 42133 | GL | | | | £000 | | |
| | | | This financial year | | | Previous year | | |
| | | | 1 | | | 2 | | |
| Transfer (to)/from the general insurance business technical account | | From Form 20 | 11 | (140483) | | (41041) | | |
| | | Equalisation provisions | 12 | (917) | | (4618) | | |
| Transfer from the long term insurance business revenue account | | 13 | | | | | | |
| Investment income | Income | | 14 | 56126 | | 104380 | | |
| | Value re-adjustments on investments | | 15 | 21000 | | | | |
| | Gains on the realisation of investments | | 16 | 7629 | | | | |
| Investment charges | Investment management charges, including interest | | 17 | 9200 | | 8800 | | |
| | Value re-adjustments on investments | | 18 | | | 21866 | | |
| | Loss on the realisation of investments | | 19 | | | | | |
| Allocated investment return transferred to the general insurance business technical account | | 20 | | | | | | |
| Other income and charges (particulars to be specified by way of supplementary note) | | 21 | (1772) | | (2526) | | | |
| Profit or loss on ordinary activities before tax (11+12+13+14+15+16-17-18-19-20+21) | | 29 | (67617) | | 25528 | | | |
| Tax on profit or loss on ordinary activities | | 31 | (24600) | | 14900 | | | |
| Profit or loss on ordinary activities after tax (29-31) | | 39 | (43017) | | 10628 | | | |
| Extraordinary profit or loss (particulars to be specified by way of supplementary note) | | 41 | | | | | | |
| Tax on extraordinary profit or loss | | 42 | | | | | | |
| Other taxes not shown under the preceding items | | 43 | | | | | | |
| Profit or loss for the financial year (39+41-(42+43)) | | 49 | (43017) | | 10628 | | | |
| Dividends (paid or foreseeable) | | 51 | | | | | | |
| Profit or loss retained for the financial year (49-51) | | 59 | (43017) | | 10628 | | | |

General insurance business : Summary of business carried on

Name of insurer THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

| Category number | FSA return general insurance business reporting category | Gross Premium written in this financial year | Company registration number | GL/UK/CM | day | month | year | units |
|-----------------|--|--|-----------------------------|----------|----------|---------------------------|------|--------|
| | | | R20A | 42133 | GL | 31 | 12 | 2009 |
| | | | 1 | 2 | Reported | Incurred but not reported | | 4 |
| 1 | Total business | 1 | 717309 | 796217 | 335505 | | | 359489 |
| 2 | Total primary (direct) and facultative business | 2 | 717309 | 795095 | 333313 | | | 359489 |
| 3 | Total treaty reinsurance accepted business | 3 | | 1122 | | 2192 | | |
| 110 | Total primary (direct) and facultative accident and health (category numbers 111 to 114) | 4 | 11585 | 189 | 2865 | | | 3329 |
| 120 | Total primary (direct) and facultative personal lines motor business (category numbers 121 to 123) | 5 | 249771 | 345927 | 138496 | | | 128613 |
| 160 | Primary (direct) and facultative household and domestic all risks | 6 | 76807 | 19637 | 14509 | | | 41168 |
| 180 | Total primary (direct) and facultative personal lines financial loss (category numbers 181 to 187) | 7 | 1845 | 9 | 1764 | | | 969 |
| 220 | Total primary (direct) and facultative commercial motor business (category numbers 221 to 223) | 8 | 113062 | 134109 | 61539 | | | 55195 |
| 260 | Total primary (direct) and facultative commercial lines property (category numbers 261 to 263) | 9 | 186164 | 90930 | 20595 | | | 92212 |
| 270 | Total primary (direct) and facultative commercial lines liability business (category numbers 271 to 274) | 10 | 78077 | 204295 | 93545 | | | 38003 |
| 280 | Total primary (direct) and facultative commercial lines financial loss (category numbers 281 to 284) | 11 | | | | | | |
| 330 | Total primary (direct) and facultative aviation (category numbers 331 to 333) | 12 | | | | | | |
| 340 | Total primary (direct) and facultative marine (category numbers 341 to 347) | 13 | | | | | | |
| 350 | Total primary (direct) and facultative goods in transit | 14 | | | | | | |
| 400 | Miscellaneous primary (direct) and facultative business | 15 | | | | | | |
| 500 | Total non-proportional treaty reinsurance business accepted (category numbers 510 to 590) | 16 | | | | | | |
| 600 | Total proportional treaty reinsurance business accepted (category numbers 610 to 690) | 17 | | 1122 | | 2192 | | |
| 700 | Miscellaneous treaty reinsurance accepted business | 18 | | | | | | |
| | Total (lines 4 to 18) | 20 | 717309 | 796217 | 335505 | | | 359489 |

General insurance business : Summary of business carried on

Name of insurer THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

| Category number | FSA return general insurance business reporting category | Gross Premium written in this financial year 1 | Company registration number | | GL/UK/CM | day 31 | month 12 | year 2009 | units £000 |
|-----------------|--|---|-----------------------------|--------------------------------|----------|-----------|-------------|--------------|---------------|
| | | | Reported 2 | Incurred but not reported 3 | | | | | |
| | | | | | | | | | |

Primary (direct) and facultative personal lines business

| | | | | | | | | | |
|-----|--|----|--------|--------|--|--------|--|--|--------|
| 111 | Medical insurance | 21 | | | | | | | |
| 112 | HealthCare cash plans | 22 | | | | | | | |
| 113 | Travel | 23 | 10552 | | | 1472 | | | 2826 |
| 114 | Personal accident or sickness | 24 | 1034 | 189 | | 1393 | | | 504 |
| 121 | Private motor - comprehensive | 25 | 205969 | 241650 | | 124115 | | | 106952 |
| 122 | Private motor - non-comprehensive | 26 | 23482 | 74454 | | 8262 | | | 12330 |
| 123 | Motor cycle | 27 | 20319 | 29824 | | 6119 | | | 9331 |
| 160 | Household and domestic all risks (equals line 6) | 28 | 76807 | 19637 | | 14509 | | | 41168 |
| 181 | Assistance | 29 | | | | | | | |
| 182 | Creditor | 30 | 629 | | | 1422 | | | 311 |
| 183 | Extended warranty | 31 | 322 | | | | | | |
| 184 | Legal expenses | 32 | 3 | | | | | | |
| 185 | Mortgage indemnity | 33 | | | | | | | |
| 186 | Pet insurance | 34 | 891 | 9 | | 342 | | | 658 |
| 187 | Other personal financial loss | 35 | | | | | | | |

Primary (direct) and facultative commercial lines business

| | | | | | | |
|-----|--------------------------------------|----|--------|--------|-------|-------|
| 221 | Fleets | 41 | 62237 | 61140 | 32055 | 29928 |
| 222 | Commercial vehicles (non-fleet) | 42 | 50824 | 72969 | 29484 | 25266 |
| 223 | Motor other | 43 | | | | |
| 261 | Commercial property | 44 | 167181 | 66249 | 15533 | 82933 |
| 262 | Consequential loss | 45 | 18982 | 24680 | 5061 | 9279 |
| 263 | Contractors or engineering all risks | 46 | | | | |
| 271 | Employers liability | 47 | | | | |
| 272 | Professional indemnity | 48 | | | | |
| 273 | Public and products liability | 49 | 78077 | 204295 | 93545 | 38003 |
| 274 | Mixed commercial package | 50 | | | | |
| 281 | Fidelity and contract guarantee | 51 | | | | |
| 282 | Credit | 52 | | | | |
| 283 | Suretyship | 53 | | | | |
| 284 | Commercial contingency | 54 | | | | |

Primary (direct) and facultative aviation

| | | | | | | |
|-----|---------------------|----|--|--|--|--|
| 331 | Aviation liability | 61 | | | | |
| 332 | Aviation hull | 62 | | | | |
| 333 | Space and satellite | 63 | | | | |

General insurance business : Summary of business carried on

Name of insurer THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

| Category number | FSA return general insurance business reporting category | Company registration number | GL/UK/CM | day month year | | | units |
|-----------------|--|-----------------------------|----------|----------------|----|------|-------|
| | | | | 31 | 12 | 2009 | |
| | | R20A | 42133 | GL | | | £000 |
| | | | | 1 | 2 | 3 | 4 |

Primary (direct) and facultative marine and transport

| | | | | | | | |
|-----|--|----|--|--|--|--|--|
| 341 | Marine liability | 64 | | | | | |
| 342 | Marine hull | 65 | | | | | |
| 343 | Energy (on and off-shore) | 66 | | | | | |
| 344 | Protection and indemnity | 67 | | | | | |
| 345 | Freight demurrage and defence | 68 | | | | | |
| 346 | War risks | 69 | | | | | |
| 347 | Yacht | 70 | | | | | |
| 350 | Total primary (direct) and facultative goods in transit (equals line 14) | 71 | | | | | |

Primary (direct) and facultative miscellaneous

| | | | | | | | |
|-----|--|----|--|--|--|--|--|
| 400 | Miscellaneous primary (direct) and facultative business (equals line 15) | 72 | | | | | |
|-----|--|----|--|--|--|--|--|

Non-proportional treaty

| | | | | | | | |
|-----|--|----|--|--|--|--|--|
| 510 | Non-proportional accident and health | 81 | | | | | |
| 520 | Non-proportional motor | 82 | | | | | |
| 530 | Non-proportional aviation | 83 | | | | | |
| 540 | Non-proportional marine | 84 | | | | | |
| 550 | Non-proportional transport | 85 | | | | | |
| 560 | Non-proportional property | 86 | | | | | |
| 570 | Non-proportional liability (non-motor) | 87 | | | | | |
| 580 | Non-proportional financial lines | 88 | | | | | |
| 590 | Non-proportional aggregate cover | 89 | | | | | |

Proportional treaty

| | | | | | | | |
|-----|------------------------------------|----|--|------|------|--|--|
| 610 | Proportional accident and health | 91 | | | | | |
| 620 | Proportional motor | 92 | | | | | |
| 630 | Proportional aviation | 93 | | | | | |
| 640 | Proportional marine | 94 | | | | | |
| 650 | Proportional transport | 95 | | | | | |
| 660 | Proportional property | 96 | | | | | |
| 670 | Proportional liability (non-motor) | 97 | | 1122 | 2192 | | |
| 680 | Proportional financial lines | 98 | | | | | |
| 690 | Proportional aggregate cover | 99 | | | | | |

Treaty Reinsurance Miscellaneous

| | | | | | | | |
|-----|---|-----|--|--|--|--|--|
| 700 | Miscellaneous treaty reinsurance accepted business (equals line 18) | 101 | | | | | |
|-----|---|-----|--|--|--|--|--|

| | | | | | | |
|--|-------------------------|-----|--------|--------|--------|--------|
| | Total (lines 21 to 101) | 111 | 717309 | 796217 | 335505 | 359489 |
|--|-------------------------|-----|--------|--------|--------|--------|

Form 20

General insurance business : Technical account (excluding equalisation provisions)Name of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009****Total business**

| | | Company registration number | GL/UK/CM | day | month | year | Units | Category number | |
|---|--|-----------------------------|----------|-----|-------|----------------------------|-------|----------------------|----------|
| | | R20 | 42133 | GL | 31 | 12 | 2009 | £000 | 001 |
| Items to be shown net of reinsurance | | | | | | This financial year | | Previous year | |
| | | | | | | 1 | | 2 | |
| This year's underwriting (accident year accounting) | Earned premium | (21.19.5) | 11 | | | 682535 | | | 777324 |
| | Claims incurred | (22.17.4) | 12 | | | 545970 | | | 615473 |
| | Claims management costs | (22.18.4) | 13 | | | 22858 | | | 26473 |
| | Adjustment for discounting | (22.52.4) | 14 | | | | | | |
| | Increase in provision for unexpired risks (22.19.4) | | 15 | | | 24100 | | | (300) |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | | 16 | | | | | | |
| | Net operating expenses | (22.42.4) | 17 | | | 236986 | | | 260578 |
| Balance of year's underwriting (11-12-13+14-15+16-17) | | | 19 | | | (147379) | | | (124899) |
| Adjustment for prior years' underwriting (accident year accounting) | Earned premium | (21.11.5) | 21 | | | (285) | | | (496) |
| | Claims incurred | (22.13.4) | 22 | | | (8283) | | | (90201) |
| | Claims management costs | (22.14.4) | 23 | | | 3795 | | | 3367 |
| | Adjustment for discounting | (22.51.4) | 24 | | | 3966 | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | | 25 | | | | | | |
| | Net operating expenses | (22.41.4) | 26 | | | 4284 | | | 4541 |
| | Balance (21-22-23+24+25-26) | | 29 | | | 3886 | | | 81798 |
| Balance from underwriting year accounting | Per Form 24 | (24.69.99-99) | 31 | | | 3010 | | | 2061 |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | | 32 | | | | | | |
| | Total | | 39 | | | 3010 | | | 2061 |
| Balance of all years' underwriting (19+29+39) | | | 49 | | | (140483) | | | (41041) |
| Allocated investment income | | | 51 | | | | | | |
| Transfer to non-technical account (49+51) | | | 59 | | | (140483) | | | (41041) |

Form 20

General insurance business : Technical account (excluding equalisation provisions)Name of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009****Total primary (direct) and facultative business**

| | | Company registration number | GL/UK/CM | day | month | year | Units | Category number | |
|---|--|-----------------------------|----------|-----|----------------------------|----------|-------|----------------------|----------|
| | | R20 | 42133 | GL | 31 | 12 | 2009 | £000 | 002 |
| Items to be shown net of reinsurance | | | | | This financial year | | | Previous year | |
| | | | | | 1 | | | 2 | |
| This year's underwriting (accident year accounting) | Earned premium | (21.19.5) | 11 | | | 682535 | | | 777324 |
| | Claims incurred | (22.17.4) | 12 | | | 545970 | | | 615473 |
| | Claims management costs | (22.18.4) | 13 | | | 22858 | | | 26473 |
| | Adjustment for discounting | (22.52.4) | 14 | | | | | | |
| | Increase in provision for unexpired risks (22.19.4) | | 15 | | | 24100 | | | (300) |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | | 16 | | | | | | |
| | Net operating expenses | (22.42.4) | 17 | | | 236986 | | | 260578 |
| Balance of year's underwriting (11-12-13+14-15+16-17) | | | 19 | | | (147379) | | | (124899) |
| Adjustment for prior years' underwriting (accident year accounting) | Earned premium | (21.11.5) | 21 | | | (285) | | | (496) |
| | Claims incurred | (22.13.4) | 22 | | | (8283) | | | (90201) |
| | Claims management costs | (22.14.4) | 23 | | | 3794 | | | 3379 |
| | Adjustment for discounting | (22.51.4) | 24 | | | 3966 | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | | 25 | | | | | | |
| | Net operating expenses | (22.41.4) | 26 | | | 4284 | | | 4541 |
| | Balance (21-22-23+24+25-26) | | 29 | | | 3887 | | | 81786 |
| Balance from underwriting year accounting | Per Form 24 | (24.69.99-99) | 31 | | | 3010 | | | 2061 |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | | 32 | | | | | | |
| | Total | | 39 | | | 3010 | | | 2061 |
| Balance of all years' underwriting (19+29+39) | | | 49 | | | (140481) | | | (41053) |
| Allocated investment income | | | 51 | | | | | | |
| Transfer to non-technical account (49+51) | | | 59 | | | (140481) | | | (41053) |

Form 20

General insurance business : Technical account (excluding equalisation provisions)

Name of insurer THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

Total treaty reinsurance accepted business

| | | Company registration number | GL/UK/CM | day | month | year | Units | Category number | |
|---|--|-----------------------------|----------|-----|-------|----------------------------|-------|----------------------|------|
| | | R20 | 42133 | GL | 31 | 12 | 2009 | £000 | 003 |
| Items to be shown net of reinsurance | | | | | | This financial year | | Previous year | |
| | | | | | | 1 | | 2 | |
| This year's underwriting (accident year accounting) | Earned premium | (21.19.5) | 11 | | | | | | |
| | Claims incurred | (22.17.4) | 12 | | | | | | |
| | Claims management costs | (22.18.4) | 13 | | | | | | |
| | Adjustment for discounting | (22.52.4) | 14 | | | | | | |
| | Increase in provision for unexpired risks (22.19.4) | | 15 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | | 16 | | | | | | |
| | Net operating expenses | (22.42.4) | 17 | | | | | | |
| Balance of year's underwriting (11-12-13+14-15+16-17) | | | 19 | | | | | | |
| Adjustment for prior years' underwriting (accident year accounting) | Earned premium | (21.11.5) | 21 | | | | | | |
| | Claims incurred | (22.13.4) | 22 | | | | | | |
| | Claims management costs | (22.14.4) | 23 | | | 2 | | | (12) |
| | Adjustment for discounting | (22.51.4) | 24 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | | 25 | | | | | | |
| | Net operating expenses | (22.41.4) | 26 | | | | | | |
| | Balance (21-22-23+24+25-26) | | 29 | | | (2) | | | 12 |
| Balance from underwriting year accounting | Per Form 24 | (24.69.99-99) | 31 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | | 32 | | | | | | |
| | Total | | 39 | | | | | | |
| Balance of all years' underwriting (19+29+39) | | | 49 | | | (2) | | | 12 |
| Allocated investment income | | | 51 | | | | | | |
| Transfer to non-technical account (49+51) | | | 59 | | | (2) | | | 12 |

Form 20

General insurance business : Technical account (excluding equalisation provisions)Name of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009****Total primary (direct) and facultative personal lines motor business**

| | Company registration number | GL/UK/CM | day | month | year | Units | Category number | |
|---|--|----------|-----|-------|----------------------------|---------|----------------------|---------|
| | R20 | 42133 | GL | 31 | 12 | 2009 | £000 | 120 |
| Items to be shown net of reinsurance | | | | | This financial year | | Previous year | |
| | | | | | 1 | | 2 | |
| This year's underwriting (accident year accounting) | Earned premium (21.19.5) | 11 | | | 238825 | | | 306167 |
| | Claims incurred (22.17.4) | 12 | | | 221780 | | | 253029 |
| | Claims management costs (22.18.4) | 13 | | | 11730 | | | 15915 |
| | Adjustment for discounting (22.52.4) | 14 | | | | | | |
| | Increase in provision for unexpired risks (22.19.4) | 15 | | | 24100 | | | (300) |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | 16 | | | | | | |
| | Net operating expenses (22.42.4) | 17 | | | 59801 | | | 75847 |
| Balance of year's underwriting (11-12-13+14-15+16-17) | | | | | 19 | (78586) | | (38324) |
| Adjustment for prior years' underwriting (accident year accounting) | Earned premium (21.11.5) | 21 | | | (192) | | | (151) |
| | Claims incurred (22.13.4) | 22 | | | 61243 | | | 510 |
| | Claims management costs (22.14.4) | 23 | | | 3089 | | | 4544 |
| | Adjustment for discounting (22.51.4) | 24 | | | 3966 | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | 25 | | | | | | |
| | Net operating expenses (22.41.4) | 26 | | | 2287 | | | 2654 |
| | Balance (21-22-23+24+25-26) | 29 | | | (62845) | | | (7859) |
| Balance from underwriting year accounting | Per Form 24 (24.69.99-99) | 31 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | 32 | | | | | | |
| | Total | 39 | | | | | | |
| Balance of all years' underwriting (19+29+39) | | | 49 | | (141432) | | | (46183) |
| Allocated investment income | | | 51 | | | | | |
| Transfer to non-technical account (49+51) | | | 59 | | (141432) | | | (46183) |

Form 20

General insurance business : Technical account (excluding equalisation provisions)Name of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009****Primary (direct) and facultative household and domestic all risks**

| | Company registration number | GL/UK/CM | day | month | year | Units | Category number | |
|---|--|----------|-----|-------|----------------------------|-------|----------------------|---------|
| | R20 | 42133 | GL | 31 | 12 | 2009 | £000 | 160 |
| Items to be shown net of reinsurance | | | | | This financial year | | Previous year | |
| | | | | | 1 | | 2 | |
| This year's underwriting (accident year accounting) | Earned premium (21.19.5) | 11 | | | 62931 | | | 58174 |
| | Claims incurred (22.17.4) | 12 | | | 45465 | | | 46846 |
| | Claims management costs (22.18.4) | 13 | | | 2025 | | | 2189 |
| | Adjustment for discounting (22.52.4) | 14 | | | | | | |
| | Increase in provision for unexpired risks (22.19.4) | 15 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | 16 | | | | | | |
| | Net operating expenses (22.42.4) | 17 | | | 23345 | | | 20996 |
| Balance of year's underwriting (11-12-13+14-15+16-17) | | 19 | | | (7904) | | | (11857) |
| Adjustment for prior years' underwriting (accident year accounting) | Earned premium (21.11.5) | 21 | | | (10) | | | (200) |
| | Claims incurred (22.13.4) | 22 | | | (19253) | | | (11101) |
| | Claims management costs (22.14.4) | 23 | | | 940 | | | 805 |
| | Adjustment for discounting (22.51.4) | 24 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | 25 | | | | | | |
| | Net operating expenses (22.41.4) | 26 | | | 101 | | | 120 |
| | Balance (21-22-23+24+25-26) | 29 | | | 18202 | | | 9976 |
| Balance from underwriting year accounting | Per Form 24 (24.69.99-99) | 31 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | 32 | | | | | | |
| | Total | 39 | | | | | | |
| Balance of all years' underwriting (19+29+39) | | 49 | | | 10298 | | | (1881) |
| Allocated investment income | | 51 | | | | | | |
| Transfer to non-technical account (49+51) | | 59 | | | 10298 | | | (1881) |

Form 20

General insurance business : Technical account (excluding equalisation provisions)Name of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009****Total primary (direct) and facultative commercial motor business**

| | Company registration number | GL/UK/CM | day | month | year | Units | Category number | |
|---|--|----------|-----|-------|----------------------------|---------|----------------------|---------|
| | R20 | 42133 | GL | 31 | 12 | 2009 | £000 | 220 |
| Items to be shown net of reinsurance | | | | | This financial year | | Previous year | |
| | | | | | 1 | | 2 | |
| This year's underwriting (accident year accounting) | Earned premium (21.19.5) | 11 | | | 112582 | | | 117609 |
| | Claims incurred (22.17.4) | 12 | | | 106511 | | | 106812 |
| | Claims management costs (22.18.4) | 13 | | | 4488 | | | 4134 |
| | Adjustment for discounting (22.52.4) | 14 | | | | | | |
| | Increase in provision for unexpired risks (22.19.4) | 15 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | 16 | | | | | | |
| | Net operating expenses (22.42.4) | 17 | | | 34684 | | | 34694 |
| Balance of year's underwriting (11-12-13+14-15+16-17) | | | | | 19 | (33102) | | (28030) |
| Adjustment for prior years' underwriting (accident year accounting) | Earned premium (21.11.5) | 21 | | | (17) | | | (11) |
| | Claims incurred (22.13.4) | 22 | | | 477 | | | (10636) |
| | Claims management costs (22.14.4) | 23 | | | 1086 | | | 637 |
| | Adjustment for discounting (22.51.4) | 24 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | 25 | | | | | | |
| | Net operating expenses (22.41.4) | 26 | | | 1098 | | | 1045 |
| | Balance (21-22-23+24+25-26) | 29 | | | (2678) | | | 8943 |
| Balance from underwriting year accounting | Per Form 24 (24.69.99-99) | 31 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | 32 | | | | | | |
| | Total | 39 | | | | | | |
| Balance of all years' underwriting (19+29+39) | | | | | 49 | (35779) | | (19087) |
| Allocated investment income | | | | | 51 | | | |
| Transfer to non-technical account (49+51) | | | | | 59 | (35779) | | (19087) |

Form 20

General insurance business : Technical account (excluding equalisation provisions)Name of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009****Total primary (direct) and facultative commercial lines property business**

| | Company registration number | GL/UK/CM | day | month | year | Units | Category number | |
|---|--|----------|-----|-------|----------------------------|-------|----------------------|---------|
| | R20 | 42133 | GL | 31 | 12 | 2009 | £000 | 260 |
| Items to be shown net of reinsurance | | | | | This financial year | | Previous year | |
| | | | | | 1 | | 2 | |
| This year's underwriting (accident year accounting) | Earned premium (21.19.5) | 11 | | | 175254 | | | 193588 |
| | Claims incurred (22.17.4) | 12 | | | 101199 | | | 117334 |
| | Claims management costs (22.18.4) | 13 | | | 2668 | | | 2254 |
| | Adjustment for discounting (22.52.4) | 14 | | | | | | |
| | Increase in provision for unexpired risks (22.19.4) | 15 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | 16 | | | | | | |
| | Net operating expenses (22.42.4) | 17 | | | 81292 | | | 90193 |
| Balance of year's underwriting (11-12-13+14-15+16-17) | | 19 | | | (9904) | | | (16193) |
| Adjustment for prior years' underwriting (accident year accounting) | Earned premium (21.11.5) | 21 | | | (45) | | | (90) |
| | Claims incurred (22.13.4) | 22 | | | (22518) | | | (38469) |
| | Claims management costs (22.14.4) | 23 | | | (366) | | | (820) |
| | Adjustment for discounting (22.51.4) | 24 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | 25 | | | | | | |
| | Net operating expenses (22.41.4) | 26 | | | 451 | | | 413 |
| | Balance (21-22-23+24+25-26) | 29 | | | 22389 | | | 38785 |
| Balance from underwriting year accounting | Per Form 24 (24.69.99-99) | 31 | | | 2827 | | | 3522 |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | 32 | | | | | | |
| | Total | 39 | | | 2827 | | | 3522 |
| Balance of all years' underwriting (19+29+39) | | 49 | | | 15312 | | | 26114 |
| Allocated investment income | | 51 | | | | | | |
| Transfer to non-technical account (49+51) | | 59 | | | 15312 | | | 26114 |

Form 20

General insurance business : Technical account (excluding equalisation provisions)Name of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009****Total primary (direct) and facultative commercial lines liability business**

| | | Company registration number | GL/UK/CM | day | month | year | Units | Category number | |
|--|--|-----------------------------|----------|-----|----------------------------|---------|-------|----------------------|---------|
| | | R20 | 42133 | GL | 31 | 12 | 2009 | £000 | 270 |
| Items to be shown net of reinsurance | | | | | This financial year | | | Previous year | |
| | | | | | 1 | | | 2 | |
| This year's underwriting (accident year accounting) | Earned premium | (21.19.5) | 11 | | | 79675 | | | 89178 |
| | Claims incurred | (22.17.4) | 12 | | | 60538 | | | 82641 |
| | Claims management costs | (22.18.4) | 13 | | | 1905 | | | 1913 |
| | Adjustment for discounting | (22.52.4) | 14 | | | | | | |
| | Increase in provision for unexpired risks (22.19.4) | | 15 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | | 16 | | | | | | |
| | Net operating expenses | (22.42.4) | 17 | | | 32086 | | | 32999 |
| Balance of year's underwriting (11-12-13+14-15+16-17) | | | 19 | | | (14854) | | | (28374) |
| Adjustment for prior years' underwriting (accident year accounting) | Earned premium | (21.11.5) | 21 | | | (21) | | | (41) |
| | Claims incurred | (22.13.4) | 22 | | | (24623) | | | (29365) |
| | Claims management costs | (22.14.4) | 23 | | | (940) | | | (1760) |
| | Adjustment for discounting | (22.51.4) | 24 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | | 25 | | | | | | |
| | Net operating expenses | (22.41.4) | 26 | | | 341 | | | 304 |
| | Balance (21-22-23+24+25-26) | | 29 | | | 25201 | | | 30778 |
| Balance from underwriting year accounting | Per Form 24 | (24.69.99-99) | 31 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | | 32 | | | | | | |
| | Total | | 39 | | | | | | |
| Balance of all years' underwriting (19+29+39) | | | 49 | | | 10346 | | | 2404 |
| Allocated investment income | | | 51 | | | | | | |
| Transfer to non-technical account (49+51) | | | 59 | | | 10346 | | | 2404 |

Form 20

General insurance business : Technical account (excluding equalisation provisions)Name of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009****Balance of all primary (direct) and facultative business**

| | Company registration number | GL/UK/CM | day | month | year | Units | Category number | |
|---|--|----------|-----|-------|----------------------------|-------|----------------------|--------|
| | R20 | 42133 | GL | 31 | 12 | 2009 | £000 | 409 |
| Items to be shown net of reinsurance | | | | | This financial year | | Previous year | |
| | | | | | 1 | | 2 | |
| This year's underwriting (accident year accounting) | Earned premium (21.19.5) | 11 | | | 13268 | | | 12607 |
| | Claims incurred (22.17.4) | 12 | | | 10477 | | | 8810 |
| | Claims management costs (22.18.4) | 13 | | | 42 | | | 69 |
| | Adjustment for discounting (22.52.4) | 14 | | | | | | |
| | Increase in provision for unexpired risks (22.19.4) | 15 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | 16 | | | | | | |
| | Net operating expenses (22.42.4) | 17 | | | 5777 | | | 5849 |
| Balance of year's underwriting (11-12-13+14-15+16-17) | | 19 | | | (3028) | | | (2120) |
| Adjustment for prior years' underwriting (accident year accounting) | Earned premium (21.11.5) | 21 | | | (0) | | | (1) |
| | Claims incurred (22.13.4) | 22 | | | (3609) | | | (1140) |
| | Claims management costs (22.14.4) | 23 | | | (15) | | | (28) |
| | Adjustment for discounting (22.51.4) | 24 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | 25 | | | | | | |
| | Net operating expenses (22.41.4) | 26 | | | 6 | | | 5 |
| | Balance (21-22-23+24+25-26) | 29 | | | 3619 | | | 1162 |
| Balance from underwriting year accounting | Per Form 24 (24.69.99-99) | 31 | | | 183 | | | (1462) |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | 32 | | | | | | |
| | Total | 39 | | | 183 | | | (1462) |
| Balance of all years' underwriting (19+29+39) | | | 49 | | | 774 | | (2420) |
| Allocated investment income | | | 51 | | | | | |
| Transfer to non-technical account (49+51) | | | 59 | | | 774 | | (2420) |

Form 20

General insurance business : Technical account (excluding equalisation provisions)Name of insurer **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009****Balance of all treaty reinsurance accepted business**

| | | Company registration number | GL/UK/CM | day | month | year | Units | Category number | |
|---|--|-----------------------------|----------|-----|----------------------------|------|-------|----------------------|------|
| | | R20 | 42133 | GL | 31 | 12 | 2009 | £000 | 709 |
| Items to be shown net of reinsurance | | | | | This financial year | | | Previous year | |
| | | | | | 1 | | | 2 | |
| This year's underwriting (accident year accounting) | Earned premium | (21.19.5) | 11 | | | | | | |
| | Claims incurred | (22.17.4) | 12 | | | | | | |
| | Claims management costs | (22.18.4) | 13 | | | | | | |
| | Adjustment for discounting | (22.52.4) | 14 | | | | | | |
| | Increase in provision for unexpired risks (22.19.4) | | 15 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | | 16 | | | | | | |
| | Net operating expenses | (22.42.4) | 17 | | | | | | |
| Balance of year's underwriting (11-12-13+14-15+16-17) | | 19 | | | | | | | |
| Adjustment for prior years' underwriting (accident year accounting) | Earned premium | (21.11.5) | 21 | | | | | | |
| | Claims incurred | (22.13.4) | 22 | | | | | | |
| | Claims management costs | (22.14.4) | 23 | | | 2 | | | (12) |
| | Adjustment for discounting | (22.51.4) | 24 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | | 25 | | | | | | |
| | Net operating expenses | (22.41.4) | 26 | | | | | | |
| Balance (21-22-23+24+25-26) | | 29 | | | | (2) | | | 12 |
| Balance from underwriting year accounting | Per Form 24 | (24.69.99-99) | 31 | | | | | | |
| | Other technical income or charges (particulars to be specified by way of supplementary note) | | 32 | | | | | | |
| | Total | | 39 | | | | | | |
| Balance of all years' underwriting (19+29+39) | | | 49 | | | (2) | | | 12 |
| Allocated investment income | | | 51 | | | | | | |
| Transfer to non-technical account (49+51) | | | 59 | | | (2) | | | 12 |

Form 21**General insurance business (accident year accounting) : Analysis of premiums**

Name of insurer

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended

31 December 2009**Total business**

| | Company registration number | GL UK CM | day month year | Units | Category number |
|--|-----------------------------|-------------------------------|--|--|-------------------------------|
| | R21 | 42133 | GL | 31 12 2009 | £000 |
| | | Gross premiums written | Reinsurers' share | | Net of reinsurance |
| Premiums receivable during the financial year | | | | | |
| Earned in previous financial years | 1 | (292) | | | |
| In respect of risks inception in previous financial years | 11 | | | | |
| | | Earned in this financial year | Unearned at end of this financial year | Unearned at end of this financial year | Earned in this financial year |
| | 1 | 2 | 3 | 4 | 5 |
| In respect of risks inception in previous financial years | 12 | (957) | (38) | | (919) |
| In respect of risks incepted in this financial year | 13 | | | | |
| For periods of less than 12 months | 14 | 358743 | 359489 | 12267 | 12706 |
| For periods of 12 months | 15 | | | | 346476 |
| For periods of more than 12 months | 16 | 350209 | | 13231 | 346783 |
| Premiums receivable (less rebates and refunds) in previous financial years not earned in those years and brought forward to the financial year | | | | | 336978 |
| Total (12 to 16) | 19 | 707994 | 359489 | 25459 | 12706 |
| | | | | | 682535 |
| | | | | | 346783 |

Form 21**General insurance business (accident year accounting) : Analysis of premiums**

Name of insurer

Global business

Financial year ended

31 December 2009

Total primary (direct) and facultative business

| | Company registration number | GL UK/ CM | day month year | Units | Category number |
|--|-----------------------------|--|----------------------|-------|-----------------|
| R21 | 42133 | GL | 31 12 2009 | £000 | 002 |
| Gross premiums written | | | | | |
| Earned in previous financial years | | Earned in previous financial years | | | |
| 1 | | 3 | | 5 | |
| Premiums receivable during the financial year | | | | | |
| In respect of risks incepted in previous financial years | 11 | (292) | (8) | | (285) |
| Earned in this financial year | | Unearned at end of this financial year | | | |
| 1 | 2 | 3 | 4 | 5 | 6 |
| In respect of risks incepted in previous financial years | 12 | (957) | (38) | | (919) |
| For periods of less than 12 months | 13 | | | | |
| For periods of 12 months | 14 | 358743 | 359489 | 12267 | 12706 |
| For periods of more than 12 months | 15 | | | | |
| Premiums receivable (less rebates and refunds) in previous financial years not earned in those years and brought forward to the financial year | 16 | 350209 | | 13231 | 336978 |
| Total (12 to 16) | 19 | 707994 | 359489 | 25459 | 12706 |
| | | | | | 682535 |
| | | | | | 346783 |

Form 21

General insurance business (accident year accounting) : Analysis of premiums

Name of insurer

Global business

Financial year ended

31 December 2009

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**Total primary (direct) and facultative personal lines motor business**

| | Company registration number | GL UK/ CM | day month year | | | | Units | Category number |
|--|-----------------------------|------------------------------------|--|-------------------------------|--|-------------------------------|--------|-----------------|
| | | | 31 | 12 | 2009 | £000 | | |
| R21 | 42133 | GL | | | | | 120 | |
| | Gross premiums written | Reinsurers' share | | | | | | |
| Earned in previous financial years | | Earned in previous financial years | | | | | | |
| 1 | (194) | 3 | | | | | | |
| Premiums receivable during the financial year | | | | | | | | |
| In respect of risks inception in previous financial years | 11 | Earned in this financial year | Unearned at end of this financial year | Earned in this financial year | Unearned at end of this financial year | Earned in this financial year | | |
| | | 1 | 2 | 3 | 4 | 5 | | |
| In respect of risks inception in previous financial years | 12 | (1319) | | (19) | | | (1300) | |
| In respect of risks inception in this financial year | 13 | | | | | | | |
| For periods of less than 12 months | 14 | 122671 | 128613 | 1755 | 1771 | 120916 | 126842 | |
| For periods of 12 months | 15 | | | | | | | |
| For periods of more than 12 months | 16 | 120220 | | | 1011 | | 119209 | |
| Premiums receivable (less rebates and refunds) in previous financial years not earned in those years and brought forward to the financial year | | | | | | | | |
| Total (12 to 16) | 19 | 241572 | 128613 | 2747 | 1771 | 238825 | 126842 | |

Form 21

General insurance business (accident year accounting) : Analysis of premiums

Name of insurer

Global business

Financial year ended

31 December 2009

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**Primary (direct) and facultative household and domestic all risks**

| | | Company registration number | GL/UK/CM | day | month | year | Units | Category number |
|---|--|-----------------------------|----------|-------|-------|------|-------|-----------------|
| | | R21 | 42133 | GL | 31 | 12 | £000 | 160 |
| | Gross premiums written | | | | | | | |
| | Earned in previous financial years | 1 | | | | | | |
| Premiums receivable during the financial year | | | | | | | | |
| In respect of risks inception in previous financial years | 11 | | (11) | | | | | |
| | Earned in this financial year | 1 | | | | | | |
| | Unearned at end of this financial year | | | | | | | |
| | Earned in this financial year | 1 | | | | | | |
| | Unearned at end of this financial year | | | | | | | |
| In respect of risks inception in previous financial years | 12 | | 2112 | | | 92 | | |
| | For periods of less than 12 months | 13 | | | | | | |
| In respect of risks inception in this financial year | For periods of 12 months | 14 | 33537 | 41168 | 1462 | 2828 | 32075 | 38341 |
| | For periods of more than 12 months | 15 | | | | | | |
| | Premiums receivable (less rebates and refunds) in previous financial years not earned in those years and brought forward to the financial year | 16 | 31383 | | 2547 | | 28836 | |
| Total (12 to 16) | | 19 | 67032 | 41168 | 4101 | 2828 | 62931 | 38341 |

Form 21**General insurance business (accident year accounting) : Analysis of premiums**

Name of insurer

Global business

Financial year ended

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**31 December 2009****Total primary (direct) and facultative commercial motor business**

| | Company registration number | GL/UK CM | day month year | Units | Category number |
|--|------------------------------------|-------------------------------|--|--|------------------------------------|
| | R21 | 42133 | GL 31 12 2009 | £000 | 220 |
| | Gross premiums written | | Reinsurers' share | | Net of reinsurance |
| | Earned in previous financial years | | Earned in previous financial years | | Earned in previous financial years |
| Premiums receivable during the financial year | 1 | (1) | 3 | 5 | |
| In respect of risks inception in previous financial years | 11 | Earned in this financial year | Unearned at end of this financial year | Unearned at end of this financial year | Earned in this financial year |
| | | 1 | 2 | 1 | (17) |
| In respect of risks inception in previous financial years | 12 | (162) | 3 | 4 | 6 |
| In respect of risks inception in this financial year | 13 | | (3) | | (159) |
| For periods of less than 12 months | 14 | 58046 | 55195 | 1037 | 765 |
| For periods of 12 months | 15 | | | | 57010 |
| For periods of more than 12 months | 16 | 56214 | 482 | | 54430 |
| Premiums receivable (less rebates and refunds) in previous financial years not earned in those years and brought forward to the financial year | 19 | 114098 | 55195 | 1516 | 765 |
| Total (12 to 16) | | | | 112582 | 54430 |

Form 21**General insurance business (accident year accounting) : Analysis of premiums**

Name of insurer

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended

31 December 2009**Total primary (direct) and facultative commercial lines property business**

| | Company registration number | GL UK CM | day month year | Units | Category number |
|--|-----------------------------|------------------------------------|--------------------------|------------------------------------|--|
| R21 | 42133 | GL | 31 12 2009 | £000 | 260 |
| Premiums receivable during the financial year | | | Reinsurers' share | | |
| Earned in previous financial years | | Earned in previous financial years | | Earned in previous financial years | |
| 1 | | 3 | | 5 | |
| In respect of risks inception in previous financial years | 11 | (48) | (4) | (45) | |
| | | | | | Unearned at end of this financial year |
| Earned in this financial year | | Earned in this financial year | | Earned in this financial year | |
| | 1 | 2 | 3 | 5 | |
| In respect of risks inception in previous financial years | 12 | (1349) | (101) | (1248) | |
| For periods of less than 12 months | 13 | | | | |
| For periods of 12 months | 14 | 95346 | 92212 | 7109 | 7342 |
| For periods of more than 12 months | 15 | | | | |
| Premiums receivable (less rebates and refunds) in previous financial years not earned in those years and brought forward to the financial year | 16 | 97455 | | 9190 | 88265 |
| Total (12 to 16) | 19 | 191452 | 92212 | 16198 | 7342 |
| | | | | | 175254 |
| | | | | | 84869 |

Form 21**General insurance business (accident year accounting) : Analysis of premiums**

Name of insurer

Global business

Financial year ended

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**31 December 2009****Total primary (direct) and facultative commercial lines liability business**

| | | Company registration number | GL/UK/CM | day month year | Units | Category number | |
|--|------------------------------------|-----------------------------|--|------------------------------------|--|------------------------------------|--|
| | | R21 | 42133 | GL | 31 12 2009 | £000 | 270 |
| | Gross premiums written | | | Reinsurers' share | | Net of reinsurance | |
| | Earned in previous financial years | 1 | | Earned in previous financial years | | Earned in previous financial years | |
| | | | | 3 | | 5 | |
| Premiums receivable during the financial year | | | | | | | |
| | | | | (0) | | (21) | |
| In respect of risks incepted in previous financial years | 11 | (22) | | | | | |
| | Earned in this financial year | | Unearned at end of this financial year | Earned in this financial year | Unearned at end of this financial year | Earned in this financial year | Unearned at end of this financial year |
| | 1 | 2 | 3 | 4 | 5 | 5 | 6 |
| In respect of risks incepted in previous financial years | 12 | (375) | | (8) | | (367) | |
| In respect of risks incepted in this financial year | 13 | | | | | | |
| For periods of less than 12 months | 14 | 40470 | 38003 | 852 | | 399618 | 38003 |
| For periods of 12 months | 15 | | | | | | |
| Premiums receivable (less rebates and refunds) in previous financial years not earned in those years and brought forward to the financial year | 16 | 40424 | | | | 40424 | |
| Total (12 to 16) | 19 | 80519 | 38003 | 844 | | 79675 | 38003 |

Form 21

General insurance business (accident year accounting) : Analysis of premiums

Name of insurer

Global business

Financial year ended

31 December 2009

Balance of all primary (direct) and facultative business

| | Company registration number | GL/UK/CM | day month year | Units | Category number | GL | | | | |
|--|-----------------------------|----------|----------------|-------|-----------------|------------------------------------|----|------|------|-------|
| | | | | | | 31 | 12 | 2009 | £000 | 409 |
| Gross premiums written | | | | | | | | | | |
| R21 | 42133 | | | | | | | | | |
| Earned in previous financial years | 1 | | | | | Earned in previous financial years | | | | |
| Premiums receivable during the financial year | 11 | (0) | | | | 3 | | | | |
| In respect of risks inception in previous financial years | 12 | | | | | Earned in this financial year | | | | |
| In respect of risks inception in previous financial years | 13 | 136 | | | | 2 | | | | |
| In respect of risks inception in this financial year | 14 | 8671 | | | | 3 | | | | |
| In respect of risks inception in previous financial years | 15 | | | | | 0 | | | | |
| Premiums receivable (less rebates and refunds) in previous financial years not earned in those years and brought forward to the financial year | 16 | 4513 | | | | | | | | 4513 |
| Total (12 to 16) | 19 | 13320 | | | | 4298 | | | | 13268 |
| | | | | | | 52 | | | | 4298 |

Form 22

General insurance business (accident year accounting) : Analysis of claims, expenses and technical provisions

Name of company

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended

31 December 2009

Total business

| | Company registration number | GL/UK/CM | day | month | year | Units | Category number | |
|---|---|----------|---|--------|--|--------|---|--|
| | R22 | 42133 | GL | 31 | 12 | 2009 | £000 | 001 |
| | | | Amount brought forward from previous financial year | | Amount payable/receivable in this financial year | | Amount carried forward to next financial year | Amount attributable to this financial year |
| | | | 1 | 2 | | | 3 | 4 |
| Claims incurred in respect of incidents occurring prior to this financial year | Gross amount | 11 | 1071436 | 313906 | | 774017 | | 16486 |
| | Reinsurers' share | 12 | 76629 | 9289 | | 92110 | | 24770 |
| | Net (11-12) | 13 | 994807 | 304616 | | 681907 | | (8283) |
| | Claims management costs | 14 | 23698 | 11215 | | 16279 | | 3795 |
| Claims incurred in respect of incidents occurring in this financial year | Gross amount | 15 | | 208017 | | 348009 | | 556026 |
| | Reinsurers' share | 16 | | | | 10057 | | 10057 |
| | Net (15-16) | 17 | | 208017 | | 337952 | | 545970 |
| | Claims management costs | 18 | | 14960 | | 7898 | | 22858 |
| Provision for unexpired risks | | 19 | 4900 | | | 29000 | | 24100 |
| Net operating expenses | Commissions | 21 | 71999 | 147535 | | 76016 | | 143519 |
| | Other acquisition expenses | 22 | 11707 | 21580 | | 10640 | | 22647 |
| | Administrative expenses | 23 | | 75104 | | | | 75104 |
| | Reinsurance commissions and profit participations | 24 | | | | | | |
| | Total (21+22+23-24) | 29 | 83706 | 244219 | | 86656 | | 241270 |
| Adjustments for discounting in respect of the items shown at lines 11 to 18 above | Gross amount | 31 | | | | 28646 | | 28646 |
| | Reinsurers' share | 32 | | | | 24680 | | 24680 |
| | Claims management costs | 33 | | | | | | |
| | Total (31-32+33) | 39 | | | | 3966 | | 3966 |
| Split of line 29 | Prior financial years | 41 | | 4284 | | | | 4284 |
| | This financial year | 42 | 83706 | 239935 | | 86656 | | 236986 |
| Split of line 39 | Incidents occurring prior to this financial year | 51 | | | | 3966 | | 3966 |
| | Incidents occurring in this financial year | 52 | | | | | | |

Form 22

General insurance business (accident year accounting) : Analysis of claims, expenses and technical provisions

Name of company THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

Total primary (direct) and facultative business

| | Company registration number | GL/UK/CM | day | month | year | Units | Category number | |
|---|---|----------|--|--------|---|-------|--|---|
| | R22 | 42133 | GL | 31 | 12 | 2009 | £000 | 002 |
| | | | Amount brought forward from previous financial year 1 | | Amount payable/receivable in this financial year 2 | | Amount carried forward to next financial year 3 | Amount attributable to this financial year 4 |
| Claims incurred in respect of incidents occurring prior to this financial year | Gross amount | 11 | 1067939 | 313723 | 770702 | | 16486 | |
| | Reinsurers' share | 12 | 76629 | 9289 | 92110 | | 24770 | |
| | Net (11-12) | 13 | 991310 | 304434 | 678593 | | (8283) | |
| | Claims management costs | 14 | 23618 | 11215 | 16196 | | 3794 | |
| Claims incurred in respect of incidents occurring in this financial year | Gross amount | 15 | | 208017 | 348009 | | 556026 | |
| | Reinsurers' share | 16 | | | 10057 | | 10057 | |
| | Net (15-16) | 17 | | 208017 | 337952 | | 545970 | |
| | Claims management costs | 18 | | 14960 | 7898 | | 22858 | |
| Provision for unexpired risks | | 19 | 4900 | | 29000 | | 24100 | |
| Net operating expenses | Commissions | 21 | 71999 | 147535 | 76016 | | 143519 | |
| | Other acquisition expenses | 22 | 11707 | 21580 | 10640 | | 22647 | |
| | Administrative expenses | 23 | | 75104 | | | 75104 | |
| | Reinsurance commissions and profit participations | 24 | | | | | | |
| | Total (21+22+23-24) | 29 | 83706 | 244219 | 86656 | | 241270 | |
| Adjustments for discounting in respect of the items shown at lines 11 to 18 above | Gross amount | 31 | | | 28646 | | 28646 | |
| | Reinsurers' share | 32 | | | 24680 | | 24680 | |
| | Claims management costs | 33 | | | | | | |
| | Total (31-32+33) | 39 | | | 3966 | | 3966 | |
| Split of line 29 | Prior financial years | 41 | | 4284 | | | 4284 | |
| | This financial year | 42 | 83706 | 239935 | 86656 | | 236986 | |
| Split of line 39 | Incidents occurring prior to this financial year | 51 | | | 3966 | | 3966 | |
| | Incidents occurring in this financial year | 52 | | | | | | |

Form 22

General insurance business (accident year accounting) : Analysis of claims, expenses and technical provisions

Name of company THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

Total treaty reinsurance accepted business

| | Company registration number | GL/UK/CM | day | month | year | Units | Category number | |
|---|---|----------|--|-------|---|-------|--|---|
| | R22 | 42133 | GL | 31 | 12 | 2009 | £000 | 003 |
| | | | Amount brought forward from previous financial year 1 | | Amount payable/receivable in this financial year 2 | | Amount carried forward to next financial year 3 | Amount attributable to this financial year 4 |
| Claims incurred in respect of incidents occurring prior to this financial year | Gross amount | 11 | 3497 | | 183 | | 3314 | |
| | Reinsurers' share | 12 | | | | | | |
| | Net (11-12) | 13 | 3497 | | 183 | | 3314 | |
| | Claims management costs | 14 | 81 | | | | 82 | 2 |
| Claims incurred in respect of incidents occurring in this financial year | Gross amount | 15 | | | | | | |
| | Reinsurers' share | 16 | | | | | | |
| | Net (15-16) | 17 | | | | | | |
| | Claims management costs | 18 | | | | | | |
| Provision for unexpired risks | | 19 | | | | | | |
| Net operating expenses | Commissions | 21 | | | | | | |
| | Other acquisition expenses | 22 | | | | | | |
| | Administrative expenses | 23 | | | | | | |
| | Reinsurance commissions and profit participations | 24 | | | | | | |
| | Total (21+22+23+24) | 29 | | | | | | |
| Adjustments for discounting in respect of the items shown at lines 11 to 18 above | Gross amount | 31 | | | | | | |
| | Reinsurers' share | 32 | | | | | | |
| | Claims management costs | 33 | | | | | | |
| | Total (31-32+33) | 39 | | | | | | |
| Split of line 29 | Prior financial years | 41 | | | | | | |
| | This financial year | 42 | | | | | | |
| Split of line 39 | Incidents occurring prior to this financial year | 51 | | | | | | |
| | Incidents occurring in this financial year | 52 | | | | | | |

General insurance business (accident year accounting) : Analysis of claims, expenses and technical provisionsName of company **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009****Total primary (direct) and facultative personal lines motor business**

| | Company registration number | GL/UK/CM | day | month | year | Units | Category number |
|---|---|---|--------|--------|--|-------|---|
| | | | 31 | 12 | 2009 | | |
| R22 | 42133 | GL | 31 | 12 | 2009 | £000 | 120 |
| | | Amount brought forward from previous financial year | 1 | | Amount payable/receivable in this financial year | 2 | Amount carried forward to next financial year |
| | | | | | | 3 | Amount attributable to this financial year |
| Claims incurred in respect of incidents occurring prior to this financial year | Gross amount | 11 | 422462 | 147671 | 357723 | | 82932 |
| | Reinsurers' share | 12 | 45868 | 3888 | 63670 | | 21690 |
| | Net (11-12) | 13 | 376594 | 143783 | 294053 | | 61243 |
| | Claims management costs | 14 | 9729 | 6531 | 6287 | | 3089 |
| Claims incurred in respect of incidents occurring in this financial year | Gross amount | 15 | | 101473 | 126699 | | 228173 |
| | Reinsurers' share | 16 | | | 6393 | | 6393 |
| | Net (15-16) | 17 | | 101473 | 120306 | | 221780 |
| | Claims management costs | 18 | | 8939 | 2791 | | 11730 |
| Provision for unexpired risks | | 19 | 4900 | | 29000 | | 24100 |
| Net operating expenses | Commissions | 21 | 20870 | 40179 | 22210 | | 38839 |
| | Other acquisition expenses | 22 | 1576 | 2816 | 1374 | | 3019 |
| | Administrative expenses | 23 | | 20231 | | | 20231 |
| | Reinsurance commissions and profit participations | 24 | | | | | |
| | Total (21+22+23-24) | 29 | 22446 | 63227 | 23584 | | 62089 |
| Adjustments for discounting in respect of the items shown at lines 11 to 18 above | Gross amount | 31 | | | 28646 | | 28646 |
| | Reinsurers' share | 32 | | | 24680 | | 24680 |
| | Claims management costs | 33 | | | | | |
| | Total (31-32+33) | 39 | | | 3966 | | 3966 |
| Split of line 29 | Prior financial years | 41 | | 2287 | | | 2287 |
| | This financial year | 42 | 22446 | 60939 | 23584 | | 59801 |
| Split of line 39 | Incidents occurring prior to this financial year | 51 | | | 3966 | | 3966 |
| | Incidents occurring in this financial year | 52 | | | | | |

General insurance business (accident year accounting) : Analysis of claims, expenses and technical provisions

Name of company

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended

31 December 2009**Primary (direct) and facultative household and domestic all risks**

| | | Company registration number | GL/UK/CM | day | month | year | Units | Category number | |
|---|---|-----------------------------|----------|---|-------|--|-------|---|--|
| | | R22 | 42133 | GL | 31 | 12 | 2009 | £000 | 160 |
| | | | | Amount brought forward from previous financial year | | Amount payable/receivable in this financial year | | Amount carried forward to next financial year | Amount attributable to this financial year |
| | | | | 1 | 2 | | 3 | | 4 |
| Claims incurred in respect of incidents occurring prior to this financial year | Gross amount | 11 | 47046 | | 16876 | | 11858 | | (18312) |
| | Reinsurers' share | 12 | 1197 | | 1581 | | 557 | | 941 |
| | Net (11-12) | 13 | 45849 | | 15295 | | 11301 | | (19253) |
| | Claims management costs | 14 | 98 | | 990 | | 48 | | 940 |
| Claims incurred in respect of incidents occurring in this financial year | Gross amount | 15 | | | 23288 | | 22289 | | 45577 |
| | Reinsurers' share | 16 | | | | | 112 | | 112 |
| | Net (15-16) | 17 | | | 23288 | | 22177 | | 45465 |
| | Claims management costs | 18 | | | 1963 | | 62 | | 2025 |
| Provision for unexpired risks | | 19 | | | | | | | |
| Net operating expenses | Commissions | 21 | 8974 | | 23007 | | 12092 | | 19889 |
| | Other acquisition expenses | 22 | 353 | | 859 | | 391 | | 821 |
| | Administrative expenses | 23 | | | 2735 | | | | 2735 |
| | Reinsurance commissions and profit participations | 24 | | | | | | | |
| | Total (21+22+23-24) | 29 | 9327 | | 26602 | | 12483 | | 23446 |
| Adjustments for discounting in respect of the items shown at lines 11 to 18 above | Gross amount | 31 | | | | | | | |
| | Reinsurers' share | 32 | | | | | | | |
| | Claims management costs | 33 | | | | | | | |
| | Total (31-32+33) | 39 | | | | | | | |
| Split of line 29 | Prior financial years | 41 | | | 101 | | | | 101 |
| | This financial year | 42 | 9327 | | 26501 | | 12483 | | 23345 |
| Split of line 39 | Incidents occurring prior to this financial year | 51 | | | | | | | |
| | Incidents occurring in this financial year | 52 | | | | | | | |

Form 22

General insurance business (accident year accounting) : Analysis of claims, expenses and technical provisions

Name of company THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

Total primary (direct) and facultative commercial motor business

| | Company registration number | GL/UK/CM | day | month | year | Units | Category number | |
|---|---|----------|--|---|------|--|---|-----|
| | R22 | 42133 | GL | 31 | 12 | 2009 | £000 | 220 |
| | | | Amount brought forward from previous financial year 1 | Amount payable/receivable in this financial year 2 | | Amount carried forward to next financial year 3 | Amount attributable to this financial year 4 | |
| Claims incurred in respect of incidents occurring prior to this financial year | Gross amount | 11 | 175077 | 48990 | | 127564 | 1477 | |
| | Reinsurers' share | 12 | 18043 | 1881 | | 17162 | 1000 | |
| | Nel (11-12) | 13 | 157035 | 47109 | | 110402 | 477 | |
| | Claims management costs | 14 | 4028 | 2042 | | 3072 | 1086 | |
| Claims incurred in respect of incidents occurring in this financial year | Gross amount | 15 | | 39353 | | 68084 | 107437 | |
| | Reinsurers' share | 16 | | | | 925 | 925 | |
| | Net (15-16) | 17 | | 39353 | | 67158 | 106511 | |
| | Claims management costs | 18 | | 2791 | | 1697 | 4488 | |
| Provision for unexpired risks | | 19 | | | | | | |
| Net operating expenses | Commissions | 21 | 7784 | 15892 | | 7669 | 16006 | |
| | Other acquisition expenses | 22 | 2472 | 5312 | | 2306 | 5478 | |
| | Administrative expenses | 23 | | 14298 | | | 14298 | |
| | Reinsurance commissions and profit participations | 24 | | | | | | |
| | Total (21+22+23-24) | 29 | 10256 | 35501 | | 9975 | 35782 | |
| Adjustments for discounting in respect of the items shown at lines 11 to 18 above | Gross amount | 31 | | | | | | |
| | Reinsurers' share | 32 | | | | | | |
| | Claims management costs | 33 | | | | | | |
| | Total (31-32+33) | 39 | | | | | | |
| Split of line 29 | Prior financial years | 41 | | 1098 | | | 1098 | |
| | This financial year | 42 | 10256 | 34403 | | 9975 | 34684 | |
| Split of line 39 | Incidents occurring prior to this financial year | 51 | | | | | | |
| | Incidents occurring in this financial year | 52 | | | | | | |

Form 22

General insurance business (accident year accounting) : Analysis of claims, expenses and technical provisionsName of company **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009****Total primary (direct) and facultative commercial lines property business**

| | Company registration number | GL/UK/CM | day | month | year | Units | Category number |
|---|---|----------|--|-------|---|--|---|
| | | | 31 | 12 | 2009 | | |
| R22 | 42133 | GL | | | | £000 | 260 |
| | | | Amount brought forward from previous financial year 1 | | Amount payable/receivable in this financial year 2 | Amount carried forward to next financial year 3 | Amount attributable to this financial year 4 |
| Claims incurred in respect of incidents occurring prior to this financial year | Gross amount | 11 | 106309 | 45855 | 33063 | (27391) | |
| | Reinsurers' share | 12 | 7338 | 774 | 1691 | (4873) | |
| | Net (11-12) | 13 | 98971 | 45081 | 31372 | (22518) | |
| | Claims management costs | 14 | 2451 | 993 | 1092 | (366) | |
| Claims incurred in respect of incidents occurring in this financial year | Gross amount | 15 | | 34518 | 68765 | 103283 | |
| | Reinsurers' share | 16 | | | 2083 | 2083 | |
| | Net (15-16) | 17 | | 34518 | 66681 | 101199 | |
| | Claims management costs | 18 | | 1136 | 1532 | 2668 | |
| Provision for unexpired risks | | 19 | | | | | |
| Net operating expenses | Commissions | 21 | 24358 | 46289 | 24095 | 46552 | |
| | Other acquisition expenses | 22 | 5092 | 8741 | 4593 | 9240 | |
| | Administrative expenses | 23 | | 25951 | | 25951 | |
| | Reinsurance commissions and profit participations | 24 | | | | | |
| | Total (21+22+23-24) | 29 | 29450 | 80980 | 28688 | 81742 | |
| Adjustments for discounting in respect of the items shown at lines 11 to 18 above | Gross amount | 31 | | | | | |
| | Reinsurers' share | 32 | | | | | |
| | Claims management costs | 33 | | | | | |
| | Total (31-32+33) | 39 | | | | | |
| Split of line 29 | Prior financial years | 41 | | 451 | | 451 | |
| | This financial year | 42 | 29450 | 80529 | 28688 | 81292 | |
| Split of line 39 | Incidents occurring prior to this financial year | 51 | | | | | |
| | Incidents occurring in this financial year | 52 | | | | | |

Form 22

General insurance business (accident year accounting) : Analysis of claims, expenses and technical provisions

Name of company THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

Total primary (direct) and facultative commercial lines liability business

| | | Company registration number | GL/UK/CM | day | month | year | Units | Category number | |
|---|---|-----------------------------|----------|---|-------|--|--------|---|--|
| | | R22 | 42133 | GL | 31 | 12 | 2009 | £000 | 270 |
| | | | | Amount brought forward from previous financial year | | Amount payable/receivable in this financial year | | Amount carried forward to next financial year | Amount attributable to this financial year |
| Claims incurred in respect of incidents occurring prior to this financial year | Gross amount | 11 | 311498 | 1 | 53291 | 2 | 239596 | (18610) | |
| | Reinsurers' share | 12 | 4183 | | 1165 | | 9030 | 6013 | |
| | Net (11-12) | 13 | 307315 | | 52126 | | 230566 | (24623) | |
| | Claims management costs | 14 | 7183 | | 644 | | 5600 | (940) | |
| Claims incurred in respect of incidents occurring in this financial year | Gross amount | 15 | | | 2837 | | 58244 | 61081 | |
| | Reinsurers' share | 16 | | | | | 543 | 543 | |
| | Net (15-16) | 17 | | | 2837 | | 57700 | 60538 | |
| | Claims management costs | 18 | | | 112 | | 1793 | 1905 | |
| Provision for unexpired risks | | 19 | | | | | | | |
| Net operating expenses | Commissions | 21 | 8217 | | 17132 | | 8225 | 17124 | |
| | Other acquisition expenses | 22 | 2144 | | 3668 | | 1909 | 3903 | |
| | Administrative expenses | 23 | | | 11400 | | | 11400 | |
| | Reinsurance commissions and profit participations | 24 | | | | | | | |
| | Total (21+22+23-24) | 29 | 10361 | | 32201 | | 10134 | 32427 | |
| Adjustments for discounting in respect of the items shown at lines 11 to 18 above | Gross amount | 31 | | | | | | | |
| | Reinsurers' share | 32 | | | | | | | |
| | Claims management costs | 33 | | | | | | | |
| | Total (31-32+33) | 39 | | | | | | | |
| Split of line 29 | Prior financial years | 41 | | | 341 | | | 341 | |
| | This financial year | 42 | 10361 | | 31860 | | 10134 | 32086 | |
| Split of line 39 | Incidents occurring prior to this financial year | 51 | | | | | | | |
| | Incidents occurring in this financial year | 52 | | | | | | | |

Form 22

General insurance business (accident year accounting) : Analysis of claims, expenses and technical provisionsName of company **THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED**

Global business

Financial year ended **31 December 2009****Balance of all primary (direct) and facultative business**

| | Company registration number | GL/UK/CM | day | month | year | Units | Category number |
|---|---|----------|--|-------|---|--|---|
| | | | 31 | 12 | 2009 | | |
| | R22 | 42133 | GL | | | £000 | |
| | | | Amount brought forward from previous financial year 1 | | Amount payable/receivable in this financial year 2 | Amount carried forward to next financial year 3 | Amount attributable to this financial year 4 |
| Claims incurred in respect of incidents occurring prior to this financial year | Gross amount | 11 | 5547 | 1039 | 899 | (3609) | |
| | Reinsurers' share | 12 | | | | | |
| | Net (11-12) | 13 | 5547 | 1039 | 899 | (3609) | |
| | Claims management costs | 14 | 128 | 16 | 97 | (15) | |
| Claims incurred in respect of incidents occurring in this financial year | Gross amount | 15 | | 6548 | 3929 | 10477 | |
| | Reinsurers' share | 16 | | | | | |
| | Net (15-16) | 17 | | 6548 | 3929 | 10477 | |
| | Claims management costs | 18 | | 19 | 23 | 42 | |
| Provision for unexpired risks | 19 | | | | | | |
| Net operating expenses | Commissions | 21 | 1797 | 5036 | 1724 | 5109 | |
| | Other acquisition expenses | 22 | 70 | 184 | 67 | 186 | |
| | Administrative expenses | 23 | | 488 | | 488 | |
| | Reinsurance commissions and profit participations | 24 | | | | | |
| | Total (21+22+23-24) | 29 | 1866 | 5708 | 1791 | 5783 | |
| Adjustments for discounting in respect of the items shown at lines 11 to 18 above | Gross amount | 31 | | | | | |
| | Reinsurers' share | 32 | | | | | |
| | Claims management costs | 33 | | | | | |
| | Total (31-32+33) | 39 | | | | | |
| Split of line 29 | Prior financial years | 41 | | 6 | | 6 | |
| | This financial year | 42 | 1866 | 5702 | 1791 | 5777 | |
| Split of line 39 | Incidents occurring prior to this financial year | 51 | | | | | |
| | Incidents occurring in this financial year | 52 | | | | | |

Form 22

General insurance business (accident year accounting) : Analysis of claims, expenses and technical provisions

Name of company

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended

31 December 2009**Balance of all treaty reinsurance accepted business**

| | | Company registration number | GL/UK/CM | day | month | year | Units | Category number | |
|---|--|---|----------|---|-------|------|--|-----------------|-----|
| | | R22 | 42133 | GL | 31 | 12 | 2009 | £000 | 709 |
| | | | | Amount brought forward from previous financial year | | | Amount payable/receivable in this financial year | | |
| | | | | 1 | | | 2 | | |
| Claims incurred in respect of incidents occurring prior to this financial year | | Gross amount | 11 | 3497 | | | 183 | | |
| | | Reinsurers' share | 12 | | | | | | |
| | | Nel (11-12) | 13 | 3497 | | | 183 | | |
| | | Claims management costs | 14 | 81 | | | | 82 | 2 |
| Claims incurred in respect of incidents occurring in this financial year | | Gross amount | 15 | | | | | | |
| | | Reinsurers' share | 16 | | | | | | |
| | | Nel (15-16) | 17 | | | | | | |
| | | Claims management costs | 18 | | | | | | |
| Provision for unexpired risks | | 19 | | | | | | | |
| Net operating expenses | | Commissions | 21 | | | | | | |
| | | Other acquisition expenses | 22 | | | | | | |
| | | Administrative expenses | 23 | | | | | | |
| | | Reinsurance commissions and profit participations | 24 | | | | | | |
| | | Total (21+22+23-24) | 29 | | | | | | |
| Adjustments for discounting in respect of the items shown at lines 11 to 18 above | | Gross amount | 31 | | | | | | |
| | | Reinsurers' share | 32 | | | | | | |
| | | Claims management costs | 33 | | | | | | |
| | | Total (31-32+33) | 39 | | | | | | |
| Split of line 29 | | Prior financial years | 41 | | | | | | |
| | | This financial year | 42 | | | | | | |
| Split of line 39 | | Incidents occurring prior to this financial year | 51 | | | | | | |
| | | Incidents occurring in this financial year | 52 | | | | | | |

Form 23

General insurance business (accident year accounting) : Analysis of net claims and premiums

Name of insurer

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

Total business

| Accident year ended | Year | Claims paid (net) during the accident year | Claims outstanding (net) as at end of the accident year | Total claims paid (net) since the end of the accident year, but prior to this financial year | Claims paid (net) during this financial year | Claims outstanding carried forward | Claims outstanding brought forward | Claims incurred | Deduction for discounting from claims outstanding carried forward (net) | Earned premiums (net) | Day month year | Units | Category number | Company registration number | GL | 31 | 12 | 2009 | £'000 | 001 | |
|----------------------|------|--|---|--|--|------------------------------------|------------------------------------|-----------------|---|-----------------------|----------------|-------|-----------------|-----------------------------|-------|----|----|------|-------|-------|------|
| Month | Year | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | R23 | 42133 | GL | 31 | 12 | 2009 | £'000 | 001 |
| 12 | 2009 | 11 | | | | | | | | | | | | | | | | | | | |
| 12 | 2008 | 12 | 240666 | 374806 | 161361 | 185368 | 67357 | 281053 | 1113754 | 39280 | | | | | | | | | | | 80.0 |
| 12 | 2007 | 13 | 178950 | 466041 | 204580 | 60182 | 136222 | 52139 | 198006 | 63453 | (10916) | | | | | | | | | | 84.3 |
| 12 | 2006 | 14 | 202912 | 386346 | 125784 | 35536 | 86825 | 36994 | 121967 | 44845 | (7457) | | | | | | | | | | 86.8 |
| 12 | 2005 | 15 | 176426 | 343703 | 142107 | 25673 | 34944 | 11513 | 68565 | 22345 | (18780) | | | | | | | | | | 69.7 |
| 12 | 2004 | 16 | 128429 | 290213 | 125283 | 11568 | 15260 | 8492 | 29219 | 14104 | (8002) | | | | | | | | | | 54.7 |
| 12 | 2003 | 17 | 150721 | 270270 | 122386 | 5766 | 11518 | 6669 | 18789 | 9252 | (4088) | | | | | | | | | | 56.8 |
| 12 | 2002 | 18 | 136496 | 204025 | 151911 | 2119 | 3247 | 2054 | 6503 | 2519 | (1601) | | | | | | | | | | 60.7 |
| 12 | 2001 | 19 | 115020 | 171545 | 140703 | 487 | 3528 | 3237 | 4581 | 4031 | (1359) | | | | | | | | | | 67.1 |
| 12 | 2000 | 20 | 89867 | 1113235 | 106257 | 741 | 1316 | 3349 | 2227 | 2357 | 823 | | | | | | | | | | 78.9 |
| Prior accident years | 21 | | | | | | | | | | | | | | | | | | | | |
| Reconciliation | 22 | | | | | | | | | | | | | | | | | | | | |
| Total (11 to 22) | 29 | | | | | | | | | | | | | | | | | | | | |

Form 23

General insurance business (accident year accounting) : Analysis of net claims and premiums

Name of insurer

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

Total primary (direct) and facultative business

| Month | Year | Claims paid (net) during the accident year | Claims outstanding (net) as at end of the accident year | Total claims paid (net) since the end of the accident year, but prior to this financial year | Claims paid (net) during this financial year | | Claims outstanding carried forward | Claims outstanding brought forward | Company registration number | GL/UK/CM | day month year | Units | Category number |
|----------------------|------|--|---|--|--|---------------------------------|------------------------------------|------------------------------------|-----------------------------|----------|----------------|--------|-----------------|
| | | | | | Reported (net) | Incurred but not reported (net) | | | | | | | |
| | | R23 | 42133 | GL | 31 | 12 | 2009 | £000 | 002 | | | | |
| 12 | 2009 | 11 | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 12 | 2008 | 12 | 240666 | 374806 | 208017 | 228847 | 109105 | | | | | 545970 | 682535 |
| 12 | 2007 | 13 | 178950 | 466041 | 204580 | 60182 | 138222 | 52139 | 198006 | 63453 | (10916) | 730340 | (2.3) |
| 12 | 2006 | 14 | 202912 | 386346 | 125784 | 35536 | 86825 | 36994 | 121967 | 44845 | (7457) | 700639 | (26.2) |
| 12 | 2005 | 15 | 176426 | 343703 | 142107 | 25673 | 34944 | 11513 | 68565 | 22345 | (18780) | 654428 | (37.7) |
| 12 | 2004 | 16 | 128429 | 290213 | 125283 | 11568 | 15260 | 8492 | 29219 | 14104 | (8002) | 579 | 525494 |
| 12 | 2003 | 17 | 150721 | 270270 | 122386 | 5786 | 11518 | 6669 | 18759 | 9252 | (4088) | 523307 | (45.8) |
| 12 | 2002 | 18 | 136496 | 204025 | 151911 | 2119 | 3247 | 2054 | 6503 | 2519 | (1601) | 484287 | (21.9) |
| 12 | 2001 | 19 | 114055 | 157987 | 131142 | 304 | 2406 | 1045 | 3322 | 1793 | (1359) | 375278 | (14.6) |
| 12 | 2000 | 20 | 89867 | 113235 | 106257 | 741 | 1316 | 3349 | 2227 | 2357 | 823 | | 265492 |
| Prior accident years | 21 | | | | | | 1183 | 8571 | 1302 | 5996 | 1244 | 3817 | 3387 |
| Reconciliation | 22 | | | | | | | | | | | | |
| Total (11 to 22) | 29 | | | | | | 512451 | 716526 | 300019 | 715646 | 275664 | 537686 | 39866 |

General insurance business (accident year accounting) : Analysis of net claims and premiums

Name of insurer

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LTD

Financial year ended 31 December

Total treaty reinsurance accepted business

Form 23

General insurance business (accident year accounting) : Analysis of net claims and premiums

Name of insurer THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

Total primary (direct) and facultative personal lines motor business

| Month | Year | Claims paid (net) during the accident year | Claims outstanding (net) as at end of the accident year | Total claims paid (net) since the end of the accident year, but prior to this financial year | Claims outstanding carried forward | | Claims outstanding brought forward | Deduction for discounting from claims outstanding (other years) during this financial year | Earned premiums (net) | Deterioration/ (surplus) of original claims reserve % | Category number | |
|----------------------|-------|--|---|--|------------------------------------|--------------------------------|------------------------------------|--|-----------------------|---|-----------------|--------|
| | | | | | Reported (net) | Inurred but not reported (net) | | | | | | |
| R23 | 42133 | GL | 31 | 12 | 2009 | £000 | 120 | | | | | |
| 12 | 2009 | 11 | | | | | | | | | | |
| 12 | 2008 | 12 | 123654 | 129376 | 74381 | 77095 | 26573 | 92802 | 36574 | 48673 | 238825 | |
| 12 | 2007 | 13 | 101442 | 172097 | 93714 | 32515 | 62175 | 20162 | 90908 | 19382 | 4563 | 92.9 |
| 12 | 2006 | 14 | 120683 | 159339 | 66506 | 17046 | 42684 | 16480 | 56624 | 14226 | 5360 | |
| 12 | 2005 | 15 | 92052 | 132032 | 65465 | 10382 | 14540 | 3918 | 25865 | 5233 | (2259) | 305975 |
| 12 | 2004 | 16 | 63724 | 89696 | 45686 | 5745 | 8662 | 3155 | 13661 | 3606 | 296 | 37.6 |
| 12 | 2003 | 17 | 80400 | 55156 | 31438 | 1712 | 4103 | 3094 | 5223 | 2295 | 1390 | 98.6 |
| 12 | 2002 | 18 | 74086 | 88363 | 58890 | 842 | 1310 | 1164 | 2428 | 816 | 72 | 100.4 |
| 12 | 2001 | 19 | 72872 | 89444 | 66782 | 64 | 994 | 275 | 1580 | 367 | (613) | 216667 |
| 12 | 2000 | 20 | 52690 | 55529 | 53190 | 267 | 554 | 44 | 1063 | 58 | (257) | 62.9 |
| Prior accident years | | 21 | | | | 829 | 6099 | 971 | 3021 | 861 | 4017 | 136778 |
| Reconciliation | | 22 | | | | | | | | | | 136778 |
| Total (11 to 22) | | 29 | | | | 245257 | 292641 | 121718 | 293174 | 83419 | 283022 | 3966 |

Form 23

General insurance business (accident year accounting) : Analysis of net claims and premiums

Name of insurer

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended

31 December 2009

Primary (direct) and facultative household and domestic all risks

| Accident year ended | Year | Claims paid (net) during the accident year | Claims outstanding (net) as at end of the accident year, but prior to this financial year | Total claims paid (net) since the end of the accident year, but prior to this financial year | Claims paid (net) during this financial year | | Claims outstanding carried forward | | Claims outstanding brought forward | | Claims incurred (latest year or developed (other years) during this financial year (4+5+6+7+8)) | Deduction for discounting from claims outstanding carried forward (net) | Earned premiums (net) | Deterioration/ (surplus) of original claims reserve % | Category number | | |
|----------------------|------|--|---|--|--|---------------------------------|------------------------------------|---------------------------------|------------------------------------|---------------------------------|---|---|-----------------------|---|-----------------|----|----|
| | | | | | Reported (net) | Incurred but not reported (net) | Reported (net) | Incurred but not reported (net) | Reported (net) | Incurred but not reported (net) | | | | | | | |
| Month | | | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| 12 | 2009 | 11 | | | | | | | | | | | | | | | |
| 12 | 2008 | 12 | 23499 | 23347 | 23288 | 12857 | 9320 | | | | | | | | | | |
| 12 | 2007 | 13 | 26757 | 40959 | 23782 | 1711 | 1401 | 1179 | 3943 | 4353 | (4005) | | | | | | |
| 12 | 2006 | 14 | 16270 | 28036 | 10572 | 1058 | 740 | 809 | 3394 | 3732 | (4519) | | | | | | |
| 12 | 2005 | 15 | 16655 | 26256 | 12986 | 33 | 683 | 558 | 1727 | 1613 | (2066) | | | | | | |
| 12 | 2004 | 16 | 17191 | 20417 | 12746 | 291 | 215 | 300 | 742 | 517 | (453) | | | | | | |
| 12 | 2003 | 17 | 15671 | 27368 | 14054 | 217 | 245 | 331 | 959 | 942 | (1109) | | | | | | |
| 12 | 2002 | 18 | 14662 | 13101 | 10169 | (189) | 75 | 38 | 135 | 56 | (268) | | | | | | |
| 12 | 2001 | 19 | 10042 | 12133 | 9083 | 11 | 61 | 29 | 32 | 122 | (54) | | | | | | |
| 12 | 2000 | 20 | 8823 | 6271 | 9421 | (63) | 1 | 0 | 165 | 14 | (241) | | | | | | |
| Prior accident years | | 21 | | | | | 4 | 4 | (0) | 35 | 20 | (46) | | | | | |
| Reconciliation | | 22 | | | | | | | | | | | | | | | |
| Total (11 to 22) | | 29 | | | | | | | 38583 | 19140 | 14337 | 22588 | 23261 | 26212 | | | |

Form 23

General insurance business (accident year accounting) : Analysis of net claims and premiums

Name of insurer THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

Total primary (direct) and facultative commercial motor business

| Accident year ended | | Claims paid (net) during the accident year | | Total claims paid (net) since the end of the accident year, but prior to this financial year | | Claims paid (net) during this financial year | | Claims outstanding carried forward | | Claims outstanding brought forward | | Claims incurred | | Deduction for discounting from claims outstanding carried forward (net) | |
|----------------------|------|--|-------|--|-------|--|--------|------------------------------------|--------|------------------------------------|--------|-----------------|--------|---|----------------|
| Month | Year | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | Claims ratio % |
| 12 | 2009 | 11 | | | | 39353 | 45167 | 21992 | | | 106511 | | 112582 | | 94.6 |
| 12 | 2008 | 12 | 40471 | 66341 | | 25752 | 32906 | 13981 | 40176 | 26165 | 6327 | | 117592 | | 9.5 |
| 12 | 2007 | 13 | 21878 | 66627 | 26786 | 9732 | 23503 | 11450 | 30328 | 11399 | 2959 | | 99002 | | 7.3 |
| 12 | 2006 | 14 | 23585 | 50481 | 18833 | 4773 | 8506 | 4202 | 12999 | 6455 | (1973) | | 87716 | | (28.1) |
| 12 | 2005 | 15 | 18817 | 45136 | 18147 | 3510 | 5099 | 1495 | 8288 | 4171 | (2354) | | 79246 | | (37.4) |
| 12 | 2004 | 16 | 15995 | 42942 | 18344 | 1057 | 204 | 1922 | 2902 | 3809 | (3518) | | 72620 | | (49.8) |
| 12 | 2003 | 17 | 20192 | 53116 | 16742 | 1519 | 1947 | 455 | 3255 | 1173 | (507) | | 72453 | | (61.1) |
| 12 | 2002 | 18 | 14854 | 33600 | 24097 | 392 | 26 | 98 | 852 | 234 | (571) | | 73161 | | (26.7) |
| 12 | 2001 | 19 | 11816 | 25813 | 18691 | 11 | 528 | 256 | 480 | 454 | (139) | | 51121 | | (24.5) |
| 12 | 2000 | 20 | 11795 | 25173 | 18819 | 163 | 237 | 3186 | 294 | 2152 | 1140 | | 37582 | | (11.0) |
| Prior accident years | | 21 | | | | 160 | 382 | 17 | 1248 | 200 | (886) | | | | |
| Reconciliation | | 22 | | | | | | | | | | | | | |
| Total (11 to 22) | | 29 | | | | 86462 | 118507 | 59054 | 100822 | 56212 | 106988 | | | | |

Form 23

General insurance business (accident year accounting) : Analysis of net claims and premiums

Name of insurer THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

Total primary (direct) and facultative commercial lines property business

| Accident year ended | Year | Claims paid (net) during the accident year | | | Claims outstanding carried forward | | | Claims outstanding brought forward | | | Company registration number | GL/UK CM | day month year | Units | Category number |
|----------------------|------|--|--|--|------------------------------------|---------------------------------|----------------|------------------------------------|--|-----------------------|-----------------------------|----------|----------------|-------|-----------------|
| | | Claims paid (net) as at end of the accident year | Total claims paid (net) since the end of the accident year, but prior to this financial year | Claims paid (net) during this financial year | Reported (net) | Incurred but not reported (net) | Reported (net) | Incurred but not reported (net) | Claims incurred (latest year or developed (other years) during this financial year (4+5+6-7-8) | Earned premiums (net) | | | | | |
| 12 | 2009 | 11 | 2 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | R23 | 42133 | 31 12 2009 | £000 | 260 |
| 12 | 2008 | 12 | 44011 | 73323 | 34518 | 60750 | 5932 | | 101199 | | | 175254 | | | 57.7 |
| 12 | 2007 | 13 | 40938 | 91439 | 50970 | 4529 | 4344 | 455 | 12014 | 64 | | 195543 | | | 52.8 |
| 12 | 2006 | 14 | 36926 | 59549 | 31966 | 631 | 1278 | 186 | 3436 | 19 | | 175904 | | | 56.6 |
| 12 | 2005 | 15 | 40574 | 56245 | 33381 | 560 | 2564 | 468 | 5468 | 39 | | (34.1) | | | 39.7 |
| 12 | 2004 | 16 | 29201 | 47796 | 23609 | 3 | 185 | 78 | 1130 | 9 | | 178623 | | | 42.8 |
| 12 | 2003 | 17 | 29383 | 29932 | 18001 | 65 | 1695 | 233 | 2520 | 22 | | 174504 | | | 44.4 |
| 12 | 2002 | 18 | 30675 | 28625 | 24414 | 178 | 216 | 3 | 288 | 0 | | 161863 | | | 32.8 |
| 12 | 2001 | 19 | 18108 | 11087 | 12795 | 8 | 160 | 2 | 198 | 0 | | 134377 | | | 36.7 |
| 12 | 2000 | 20 | 15712 | 13119 | 8408 | 200 | 165 | (0) | 378 | 1 | | 108522 | | | 52.1 |
| Prior accident years | 21 | | | | | | 38 | 0 | 1 | 64 | | 58176 | | | 53.4 |
| Reconciliation | 22 | | | | | | | | | | | 40186 | | | 60.9 |
| Total (11 to 22) | 29 | | | | | | 7959 | 89082 | 8971 | 91903 | | 78681 | | | |

General insurance business (accident year accounting) : Analysis of net claims and premiums

Name of insurer

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LTD

Financial year end

31 December 2009

| Total primary (direct) and facultative commercial lines liability business | | | | | | | | | | Category number |
|--|------|--|---|--|------------------------------------|------------------------------------|-------|-----------------------|---|-----------------|
| | | Company registration number | | GL/UK/CM | | day month year | | Units | | |
| Accident year ended | Year | Claims paid (net) during the accident year | Claims outstanding (net) as at end of the accident year | Claims paid (net) during this financial year | Claims outstanding carried forward | Claims outstanding brought forward | | Earned premiums (net) | Deterioration/ (surplus) of original claims reserve % | |
| Month | Year | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | |
| 12 | 2009 | 11 | | 2837 | 35507 | 22194 | | 60538 | | 79675 |
| 12 | 2008 | 12 | 3437 | 79203 | 9160 | 54147 | 22953 | 50078 | 29126 | 7656 |
| 12 | 2007 | 13 | (16150) | 92130 | 8004 | 11607 | 46794 | 18875 | 60738 | 27525 |
| 12 | 2006 | 14 | 1333 | 84510 | (4803) | 12024 | 33612 | 15316 | 45333 | 20369 |
| 12 | 2005 | 15 | 1858 | 80534 | 9861 | 11187 | 12059 | 5075 | 26494 | 11219 |
| 12 | 2004 | 16 | 1924 | 78170 | 22735 | 4462 | 5887 | 2864 | 10757 | 6025 |
| 12 | 2003 | 17 | 2245 | 99390 | 40258 | 2253 | 3524 | 2366 | 6818 | 4493 |
| 12 | 2002 | 18 | 1795 | 40221 | 33732 | 896 | 1620 | 751 | 2800 | 1412 |
| 12 | 2001 | 19 | 1206 | 19440 | 23746 | 210 | 663 | 483 | 1031 | 850 |
| 12 | 2000 | 20 | 836 | 13098 | 16404 | 176 | 359 | 119 | 327 | 132 |
| Prior accident years | | 21 | | | 152 | 2086 | 313 | — | 1628 | 163 |
| Reconciliation | | 22 | | | | | | | | |
| Total (11 to 22) | | 29 | | | 54963 | 196557 | 91309 | 206002 | 101312 | 35915 |

Form 23

General insurance business (accident year accounting) : Analysis of net claims and premiums

Name of insurer THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

Balance of all primary (direct) and facultative business

| Month | Year | Claims paid (net) during the accident year | Claims outstanding (net) as at end of the accident year | Total claims paid (net) since the end of the accident year, but prior to this financial year | Claims outstanding carried forward | | | Claims incurred (latest year) or developed (other years) during this financial year (4+5+6-7-8) | Deduction for discounting from claims outstanding carried forward (net) | Earned premiums (net) | Deterioration/ (surplus) of original claims reserve % | Category number | |
|----------------------|------|--|---|--|------------------------------------|---------------------------------|----------------|--|---|-----------------------|---|-----------------|--------|
| | | | | | Reported (net) | Incurred but not reported (net) | Reported (net) | | | | | | |
| 12 | 2009 | 11 | | | 6548 | 143 | 3786 | | 10477 | | 11 | 12 | 13 |
| 12 | 2008 | 12 | 5595 | 3215 | 947 | 36 | 464 | 134 | 3081 | (1768) | | 13268 | 79.0 |
| 12 | 2007 | 13 | 4085 | 2789 | 1324 | 87 | 5 | 17 | 76 | 731 | (697) | 12807 | (55.0) |
| 12 | 2006 | 14 | 4115 | 5431 | 711 | 3 | 5 | 0 | 181 | 44 | (217) | 10043 | (48.6) |
| 12 | 2005 | 15 | 6469 | 3499 | 2807 | | | | 723 | 70 | (793) | 9907 | (86.8) |
| 12 | 2004 | 16 | 395 | 11191 | 2162 | 6 | 173 | 28 | 138 | 13 | | 10133 | (79.1) |
| 12 | 2003 | 17 | 2831 | 5308 | 2082 | 1 | 4 | 189 | 14 | 327 | (147) | 15869 | (34.1) |
| 12 | 2002 | 18 | 424 | 114 | 609 | 0 | | | | 0 | | 8079 | (57.1) |
| 12 | 2001 | 19 | 10 | 70 | 44 | | | | | | | (1050) | 63.2 |
| 12 | 2000 | 20 | 11 | 45 | 16 | | | | | | | (375) | (98.4) |
| Prior accident years | | 21 | | | | | | | | | | (257) | (14.5) |
| Reconciliation | | 22 | | | | | | | | | | (64.4) | (10.4) |
| Total (11 to 22) | | 29 | | | | | | | | | | 6867 | |

General insurance business (accident year accounting) : Analysis of net claims and premiums

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

General insurance business (underwriting year accounting) : Analysis of premiums, claims and expenses

21

Global business

Financial year ended 31 December 2009

total business

| Company registration number | GL UK CM | day month year | Units | Category number | R24 | 42133 | GL | 31 | 12 | 2009 | £000 | 001 | Total all previous columns |
|-----------------------------|---|----------------|-------|-----------------|--------------------------|--------|--------|-------|-------|-------|-------|-------|----------------------------|
| | | | | | Prior underwriting years | MM YY | MM YY | MM YY | MM YY | MM YY | MM YY | MM YY | Total all previous columns |
| | | | | | 29 | 29 | 12 00 | 12 01 | 12 02 | 12 03 | 12 04 | 12 05 | 327 |
| Premiums written | Gross amount | 11 | | | | (45) | | 48 | 327 | (3) | | | 200 |
| | Reinsurers' share | 12 | | | | | | | 200 | | | | 127 |
| | Net (11-12) | 19 | | | | (45) | | 48 | 127 | (3) | | | 3491 |
| Claims paid | Gross amount | 21 | 55 | 188 | | 68 | 781 | 2193 | 206 | | | | 168 |
| | Reinsurers' share | 22 | | | | | | (1) | 169 | | | | 3323 |
| | Net (21-22) | 29 | 55 | 188 | | 68 | 782 | 2025 | 206 | | | | |
| | Claims management costs | 39 | | | | | | | | | | | 785 |
| | Commissions | 41 | | | | (33) | | 495 | 354 | (1) | | | 168 |
| Net operating expenses | Other acquisition expenses | 42 | | | | | | | | | | | 617 |
| | Administrative expenses | 43 | | | | | | | | | | | 16520 |
| | Reinsurers' commissions and profit participations | 44 | | | | | | | | | | | |
| | Payable net (41+42+43-44) | 49 | | | | (33) | | 465 | 187 | (1) | | | |
| Technical provisions | Brought forward | Undiscounted | 51 | 1043 | 733 | 2089 | 5366 | 4959 | 2331 | | | | 9697 |
| | Adjustment for discounting | 52 | | | | | | | | | | | (6823) |
| | Undiscounted | 53 | 642 | 498 | 1591 | 397 | 2945 | 2970 | 653 | | | | 3010 |
| | Carried forward | 54 | | | | | | | | | | | |
| | Increase (decrease) in the financial year (53-54+51+52) | 59 | (400) | (235) | (498) | (4959) | (2013) | 639 | 653 | | | | |
| | Balance on each underwriting year (19-29-35-49-59) | 69 | 346 | 47 | 418 | 3770 | (71) | (647) | (653) | | | | |

General insurance business (underwriting year accounting) : Analysis of premiums, claims and expenses

Name of author

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Michael Kinsella

Financial year ended 31 December 2009

Total primary (direct) and facilitative business

Total primary (direct) and facilitative business

| Company registration number | GL/UK CM | day month year | Units | Category number | GL/UK CM | | | | | | | | | | | | Total all previous columns |
|-----------------------------|---|--------------------------|-------|-----------------|----------|-------|-------|------|-------|------|--------|-----|--------|-----|-------|----|----------------------------|
| | | | | | R24 | 42133 | GL | 31 | 12 | 2009 | £000 | 002 | | | | | |
| | | Prior underwriting years | | | MM | YY | MM | YY | MM | YY | MM | YY | MM | YY | MM | YY | Total all previous columns |
| | | 29 | 29 | | 12 | 00 | 12 | 01 | 12 | 02 | 12 | 03 | 12 | 04 | 12 | 05 | 99 99 |
| Premiums written | Gross amount | 11 | | | | | (45) | | 48 | | 327 | | (3) | | | | 327 |
| | Reinsurers' share | 12 | | | | | | | | | 200 | | | | | | 200 |
| | Net (11-12) | 19 | | | | | (45) | | 48 | | 127 | | (3) | | | | 127 |
| Claims paid | Gross amount | 21 | | | 55 | | 188 | | 68 | | 781 | | 2193 | | 206 | | 3491 |
| | Reinsurers' share | 22 | | | | | | | | | (1) | | 169 | | | | 168 |
| | Net (21-22) | 29 | | | 55 | | 188 | | 68 | | 782 | | 2025 | | 206 | | 3323 |
| | Claims management costs | 39 | | | | | | | | | | | | | | | |
| | Commissions | 41 | | | | | | (33) | | 465 | | 354 | | (1) | | | 785 |
| Net operating expenses | Other acquisition expenses | 42 | | | | | | | | | | | | | | | 168 |
| | Administrative expenses | 43 | | | | | | | | | | | | | | | 617 |
| | Reinsurers' commissions and profit participations | 44 | | | | | | | | | | | | | | | 16520 |
| | Payable net (41+42+43+44) | 49 | | | | | | (33) | | 465 | | 187 | | (1) | | | |
| Technical provisions | Brought forward | Undiscounted | 51 | | 1043 | | 733 | | 2089 | | 5366 | | 4959 | | 2331 | | |
| | Adjustment for discounting | 52 | | | | | | | | | | | | | | | |
| | Carried forward | Undiscounted | 53 | | 642 | | 498 | | 1591 | | 397 | | 2945 | | 2970 | | |
| | Adjustment for discounting | 54 | | | | | | | | | | | | | | | |
| | Increase (decrease) in the financial year (53-54-51+52) | 59 | | | (400) | | (235) | | (498) | | (4959) | | (2013) | | 639 | | (6823) |
| | Balance on each underwriting year (19-29-33+49-59) | 69 | | | 346 | | 47 | | 418 | | 3770 | | (71) | | (847) | | 3010 |

General insurance business (underwriting year accounting) : Analysis of premiums, claims and expenses

Volume of interior

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

retail economy (direct) and facilitate commercial finance markets; business

General insurance business (underwriting year accounting) : Analysis of premiums, claims and expenses

Name of insurer

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Financial year ended 31 December 2009

Balance of all primary (direct) and facultative business

| | | GL | | UK | | CM | | Company registration number | | Units | | day month year | | Category number | |
|---|---|--------------------------|-------|-------|-------|--------|--------|-----------------------------|-------|-------|-------|----------------|-------|-----------------|----------------------------|
| | | R24 | 42133 | GL | 31 | 12 | 2009 | £000 | 409 | | | | | | Total all previous columns |
| | | Prior underwriting years | MM YY | MM YY | MM YY | MM YY | MM YY | MM YY | MM YY | MM YY | MM YY | MM YY | MM YY | | |
| | | 28 29 | 12 00 | 12 01 | 12 02 | 12 03 | 12 04 | 12 05 | 12 06 | 12 07 | 12 08 | 12 09 | 12 09 | 99 99 | |
| Premiums written | Gross amount | 11 | | | (45) | 48 | 322 | | | | | | | | 325 |
| | Reinsurers' share | 12 | | | | | | 200 | | | | | | | 200 |
| | Net (11-12) | 19 | | | (45) | 48 | 121 | | | | | | | | 125 |
| | Gross amount | 21 | 55 | 188 | 63 | 772 | 432 | | | | | | | | 1510 |
| Claims Paid | Reinsurers' share | 22 | | | | | | | | | | | | | |
| | Net (21-22) | 29 | 55 | 188 | 63 | 772 | 432 | | | | | | | | 1510 |
| | Claims management costs | 39 | | | | | | | | | | | | | |
| Net operating expenses | Commissions | 41 | | | (33) | 33 | 158 | | | | | | | | 158 |
| | Other acquisition expenses | 42 | | | | | | | | | | | | | |
| | Administrative expenses | 43 | | | | | | | | | | | | | |
| | Reinsurers' commissions and profit participations | 44 | | | | | | 163 | | | | | | | 163 |
| Technical provisions | Payable net (41+42+43+44) | 49 | | | (33) | 33 | (5) | | | | | | | | (5) |
| | Brought forward | 51 | 66 | 534 | 1338 | 1239 | 1414 | | | | | | | | 4592 |
| | Undiscounted Adjustment for discounting | 52 | | | | | | | | | | | | | |
| | Carried forward | 53 | 19 | 345 | 1086 | | | | 925 | 653 | | | | | 3029 |
| Increase (decrease) in the financial year (53-54-51+52) | | 59 | (47) | (199) | (251) | (1239) | (1414) | | | | | | | | (1563) |
| Balance on each underwriting year (19-29-39-48-59) | | 69 | (7) | 2 | 176 | 482 | 1108 | (925) | 653 | | | | | | 183 |

General insurance business (underwriting year accounting) : Analysis of technical provisions

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

Total business

Form 25

General insurance business (underwriting year accounting) : Analysis of technical provisions

Name of insurer

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

Total primary (direct) and facultative business

| | Underwriting year ended | | | | | | | | | | | | Company registration number | GU UK CM | day month year | Units | Category number | | | | | | | |
|---|-------------------------|----|-----|-----|------|-----|------|------|-----|----|----|----|-----------------------------|----------|----------------|-------|-----------------|----|----|----|----|----|-------|------|
| | 29 | 29 | 12 | 00 | 12 | 01 | 12 | 02 | 12 | 03 | 12 | 04 | 12 | 05 | 12 | 06 | 12 | 07 | 12 | 08 | 12 | 09 | 99 99 | |
| Reported claims outstanding | Gross amount | 11 | 406 | 8 | 140 | 93 | 297 | 163 | 1 | | | | | | | | | | | | | | 1107 | |
| | Reinsurers' share | 12 | | | | | | | | | | | | | | | | | | | | | | |
| Claims incurred but not reported | Gross amount | 13 | 237 | 490 | 1451 | 304 | 2649 | 2808 | 651 | | | | | | | | | | | | | | 8590 | |
| | Reinsurers' share | 14 | | | | | | | | | | | | | | | | | | | | | | |
| Claims management costs | | 15 | | | | | | | | | | | | | | | | | | | | | | |
| Adjustment for discounting | Gross amount | 16 | | | | | | | | | | | | | | | | | | | | | | |
| | Reinsurers' share | 17 | | | | | | | | | | | | | | | | | | | | | | |
| Claims management costs | | 18 | | | | | | | | | | | | | | | | | | | | | | |
| Allocation to/(from) another risk category or anticipated surplus | | 19 | | | | | | | | | | | | | | | | | | | | | | |
| Balance of the fund | | 20 | | | | | | | | | | | | | | | | | | | | | | |
| Claims outstanding (11+12+13+14+15+16+17+18+19+20) | | 21 | 642 | 498 | 1591 | 397 | 2945 | 2870 | 653 | | | | | | | | | | | | | | | 9697 |
| Provision for unearned premiums | | 22 | | | | | | | | | | | | | | | | | | | | | | |
| Provision for unexpired risks | | 23 | | | | | | | | | | | | | | | | | | | | | | |
| Deferred acquisition costs | | 24 | | | | | | | | | | | | | | | | | | | | | | |
| Other technical provisions (particulars to be specified by way of supplementary note) | | 25 | | | | | | | | | | | | | | | | | | | | | | |
| Total (21+22+23+24+25) | | 29 | 642 | 498 | 1591 | 397 | 2945 | 2870 | 653 | | | | | | | | | | | | | | | 9697 |

General insurance business (underwriting year accounting) : Analysis of technical provisions

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2008

[Total primary (direct) and facilitative commercial lines property business]

General insurance business (underwriting year accounting) : Analysis of technical provisions

Name of insurer

Volume 10 Number 1

Global business

278 *Journal of Health Politics*

Balance of all primary (direct) and facultative business

Form 31

General insurance business (accident year accounting) : Analysis of gross claims and premiums by risk category for direct insurance and facultative reinsurance

Name of insurer THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

Primary (direct) and facultative household and domestic all risks

Reporting Territory United Kingdom other than home foreign

| Accident year ended | Year | Number of claims | Gross claims paid | Company registration number | | | GL | 31 | 12 | 2009 | 000 | 160 | GBP | AA |
|-------------------------------|------|---|-----------------------------|-----------------------------|------------------------|-----|--|---------------------------|-------|-------|-------|--------|-------|-------|
| | | | | GL | UK | CIM | | | | | | | | |
| | | Closed at some cost during this or previous financial years | Reported claims outstanding | In previous financial years | In this financial year | | Gross claims outstanding carried forward | | | | | | | |
| | | 1 | 2 | 3 | 4 | | Reported | Incurred but not reported | | | | | | |
| 12 | 2009 | 11 | 13621 | 6103 | | | 23286 | 12857 | 9431 | | | | | |
| 12 | 2008 | 12 | 20276 | 556 | 23499 | | 12222 | 2859 | 1795 | 11455 | | | | |
| 12 | 2007 | 13 | 23564 | 235 | 63812 | | 3296 | 1898 | 1193 | 5141 | 4353 | (3106) | 63121 | 111.2 |
| 12 | 2006 | 14 | 20828 | 90 | 34976 | | 1058 | 740 | 819 | 3394 | 3732 | (4510) | 73332 | 51.3 |
| 12 | 2005 | 15 | 22863 | 58 | 37483 | | 33 | 683 | 565 | 1727 | 1613 | (2059) | 64645 | 60.0 |
| 12 | 2004 | 16 | 20191 | 51 | 36331 | | 291 | 215 | 303 | 742 | 517 | (449) | 63383 | 58.9 |
| 12 | 2003 | 17 | 17769 | 51 | 36566 | | 217 | 245 | 335 | 959 | 942 | (1105) | 56792 | 65.8 |
| 12 | 2002 | 18 | 18997 | 26 | 24840 | | (189) | 75 | 38 | 135 | 56 | (267) | 41291 | 60.0 |
| 12 | 2001 | 19 | 14206 | 11 | 19813 | | 7 | 61 | 29 | 32 | 122 | (57) | 31859 | 62.5 |
| 12 | 2000 | 20 | 13696 | 9 | 18343 | | (63) | 1 | 0 | 165 | 14 | (241) | 24780 | 73.8 |
| Prior accident years | | 21 | | | 14 | | 4 | 4 | (0) | 35 | 20 | (46) | | |
| Total (11 to 21) | | 29 | | | 7204 | | 40164 | 19637 | 14509 | 23785 | 23251 | | 27265 | |
| Line 29 expressed in sterling | | 30 | | | | | 40164 | 19637 | 14509 | 23785 | 23251 | | 27265 | |

Form 31

General insurance business (accident year accounting) : Analysis of gross claims and premiums by risk category for direct insurance and facultative reinsurance

| Name of insurer | | THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED | | Currency | | Reporting Territory | | United Kingdom other than home foreign | | Reporting territory code | |
|-------------------------------|------|---|-----------------------------|-----------------------------|------------------------|---------------------|--------------------------|--|--------------------------|---|-----------------------|
| Global business | | | | | | | | | | | |
| Financial year ended | | 31 December 2009 | | | | | | | | | |
| Commercial property | | | | | | | | | | | |
| Accident year ended | Year | Number of claims | Gross claims paid | Company registration number | | GL | GL | 31 | 12 | 2009 | 000 |
| Month | Year | Closed at some cost during this financial years or previous financial years | In previous financial years | Reported | In this financial year | Reported | Inurred but not reported | Reported | Inurred but not reported | Claims incurred (latest year) or developed (other years) during this financial year (4+5+6-7-8) | Gross earned premiums |
| R31 | | 42133 | | GU/UK/ CM | day month year | Monetary units | Category number | Currency code | 261 | GBP | AA |
| 12 | 2009 | 11 | 8721 | 5262 | 30832 | 43039 | 6804 | | | 80674 | 191452 |
| 12 | 2008 | 12 | 15130 | 778 | 39338 | 33045 | 13830 | 1712 | 51470 | (7584) | 216188 |
| 12 | 2007 | 13 | 21486 | 298 | 110080 | 3481 | 3287 | 510 | 9221 | 762 | (2715) |
| 12 | 2006 | 14 | 17655 | 131 | 75032 | 558 | 1127 | 205 | 2795 | 288 | (1192) |
| 12 | 2005 | 15 | 17119 | 68 | 80888 | 1274 | 1492 | 258 | 4783 | 433 | (2192) |
| 12 | 2004 | 16 | 15668 | 75 | 60686 | 3 | 461 | 69 | 1128 | 112 | (707) |
| 12 | 2003 | 17 | 14786 | 53 | 54261 | 76 | 1641 | 270 | 3424 | 348 | (1784) |
| 12 | 2002 | 18 | 14114 | 15 | 49003 | 141 | 211 | 4 | 257 | 0 | 99 |
| 12 | 2001 | 19 | 8659 | 17 | 27914 | (88) | 147 | 2 | 155 | 1 | (94) |
| 12 | 2000 | 20 | 8860 | 21 | 26405 | 200 | 44 | (0) | 378 | 5 | (139) |
| Prior accident years | | 21 | | 13 | | 38 | | 1 | 64 | 1 | (25) |
| Total (11 to 21) | | 29 | | 6731 | | 69560 | 65279 | 9836 | 73685 | 6649 | 64340 |
| Line 29 expressed in sterling | 30 | | | | | 69560 | 65279 | 9836 | 73685 | 6649 | 64340 |

Form 31

General insurance business (accident year accounting) : Analysis of gross claims and premiums by risk category for direct insurance and facultative reinsurance

Name of insurer THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Reporting Territory United Kingdom other than home foreign

Global business

Currency British Pound

Financial year ended 31 December 2009

Consequential loss

Reporting Territory

Company registration number GL

GL

day month year

Monetary units

Category number

Currency code

Reporting territory code

| Accident year ended | | Number of claims | | Gross claims paid | | Gross claims outstanding carried forward | | Gross claims outstanding brought forward | | Gross earned premiums | | Claims ratio % |
|-------------------------------|------|-----------------------------|---|-----------------------------|------------------------|--|---------------------------|--|---------------------------|-----------------------|--------|----------------|
| Month | Year | Reported claims outstanding | Closed at some cost during this or previous financial years | In previous financial years | In this financial year | Reported | Incurred but not reported | Reported | Incurred but not reported | (4+5+6+7+8) | | |
| 12 | 2009 | 11 | 393 | 435 | 4 | 6 | 6 | 7 | 8 | 9 | 10 | 11 |
| 12 | 2008 | 12 | 1051 | 136 | 4673 | 5624 | 3895 | 432 | 14938 | 2215 | 22608 | 19444 |
| 12 | 2007 | 13 | 2150 | 67 | 20560 | 1830 | 1057 | 102 | 4114 | 636 | (7002) | 22054 |
| 12 | 2006 | 14 | 1340 | 17 | 13808 | 73 | 394 | 44 | 755 | 121 | (364) | 24893 |
| 12 | 2005 | 15 | 1194 | 18 | 19151 | (738) | 1426 | 302 | 2379 | 433 | (1821) | 94.6 |
| 12 | 2004 | 16 | 47 | 3 | 10786 | 0 | 1 | 31 | 2 | 78 | (48) | 26560 |
| 12 | 2003 | 17 | 19 | 2 | 7058 | 5 | 54 | 46 | 89 | 128 | (113) | 53.9 |
| 12 | 2002 | 18 | 5 | 1 | 8169 | 38 | 5 | 0 | 32 | 1 | 9 | 41.7 |
| 12 | 2001 | 19 | 7 | | 4543 | 96 | | 0 | 43 | 2 | 51 | 71.7 |
| 12 | 2000 | 20 | 2 | | 4550 | | | 0 | | 10 | (10) | 35.1 |
| Prior accident years | 21 | | | 1 | | | 0 | 0 | | | 0 | 105.7 |
| Total (11 to 21) | 29 | | | | 680 | | 10814 | 24544 | 2169 | 22351 | 3624 | 11551 |
| Line 29 expressed in sterling | 30 | | | | | 10514 | 24544 | 2169 | 22351 | 3624 | 11551 | |

Form 31

General insurance business (accident year accounting) : Analysis of gross claims and premiums by risk category for direct, insurance and facultative reinsurance

Name of insurer THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

Public and products liability

Reporting Territory

Currency

British Pound

Company registration number

GL/UK CM

day month year

Monetary units

Category number

Currency code

Reporting territory code

| Accident year ended | Year | Number of claims | Gross claims paid | | Gross claims outstanding carried forward | | Gross claims outstanding brought forward | | Claims incurred but not reported | Gross earned premiums | Claims ratio % |
|-------------------------------|------|---|-----------------------------|------------------------|--|--------------------------|--|--------------------------|----------------------------------|-----------------------|----------------|
| | | | In previous financial years | In this financial year | Reported | Injured but not reported | Reported | Injured but not reported | | | |
| Month | Year | Closed at some cost during this or previous financial years | Reported claims outstanding | 3 | 4 | 6 | 7 | 8 | 9 | 10 | 11 |
| 12 | 2009 | 11 | 753 | 2694 | 2837 | 35702 | 23270 | | 61809 | 80519 | 76.8 |
| 12 | 2008 | 12 | 2652 | 2253 | 3715 | 9300 | 55048 | 24066 | 50449 | 29755 | 92546 |
| 12 | 2007 | 13 | 4546 | 1501 | 12279 | 11840 | 47070 | 19791 | 61198 | 28990 | (11487) |
| 12 | 2006 | 14 | 5227 | 819 | 21511 | 12045 | 40108 | 16059 | 45604 | 21453 | 1155 |
| 12 | 2005 | 15 | 5280 | 259 | 29568 | 11188 | 12125 | 5321 | 26654 | 11816 | (9836) |
| 12 | 2004 | 16 | 5547 | 116 | 39948 | 4959 | 6020 | 3003 | 10882 | 6346 | (3246) |
| 12 | 2003 | 17 | 6325 | 64 | 47135 | 2254 | 3980 | 2481 | 7185 | 4732 | (3203) |
| 12 | 2002 | 18 | 5680 | 59 | 36364 | 1075 | 1731 | 788 | 3557 | 1487 | (1450) |
| 12 | 2001 | 19 | 4227 | 52 | 26183 | 541 | 1194 | 506 | 1683 | 895 | (336) |
| 12 | 2000 | 20 | 3240 | 35 | 18229 | 125 | 317 | 125 | 329 | 139 | 100 |
| Prior accident years | | 21 | | | | | | | | | |
| Total (11 to 21) | | 29 | | | | | | | | | |
| Line 29 expressed in sterling | | 30 | | | | | | | | | |
| | | | | | | | | | | | |

Form 32

General insurance business (accident year accounting) : Analysis of gross claims and premiums for motor vehicle direct insurance and facultative reinsurance

Name of insurer THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

Private motor - comprehensive

Currency British Pound
Reporting Territory United Kingdom other than home foreign

| Accident year ended | | Number of claims | | Gross claims paid | | Gross claims outstanding carried forward | | Gross claims outstanding brought forward | | Company registration number | | GL/UK CM | | day month year | | Monetary units | | Category number | | Currency code | | Reporting territory code | |
|-------------------------------|------|---|-----------------------------|-----------------------------|-----------------------|--|---------------------------|--|---------------------------|-----------------------------|---------------------------|----------|--------|----------------|----|----------------|------|-----------------|-----|---------------|----|--------------------------|--------------------|
| Month | Year | Closed at some cost during this or previous years | Reported claims outstanding | In previous financial years | In his financial year | Reported | Incurred but not reported | Reported | Incurred but not reported | Reported | Incurred but not reported | R32 | 42133 | GL | 31 | 12 | 2009 | 000 | 121 | GBP | AA | | Claims frequency % |
| 12 | 2009 | 11 | 62549 | 25189 | 86298 | 60575 | 48796 | | | | | 195669 | 195287 | | | | | 100.2 | 611 | 14.4 | | | |
| 12 | 2008 | 12 | 108889 | 6702 | 103762 | 56320 | 51716 | 26875 | 64008 | 32718 | 38185 | 246514 | | | | | | 96.8 | 781 | 14.8 | | | |
| 12 | 2007 | 13 | 149932 | 3391 | 207503 | 23739 | 38813 | 20044 | 64612 | 22593 | (4608) | 301199 | | | | | | 96.3 | 984 | 15.6 | | | |
| 12 | 2006 | 14 | 151400 | 1696 | 204051 | 12608 | 34888 | 16321 | 46425 | 16128 | 1264 | 302968 | | | | | | 88.4 | 974 | 15.7 | | | |
| 12 | 2005 | 15 | 128936 | 1089 | 176140 | 7377 | 7307 | 3544 | 15469 | 5758 | (2999) | 280567 | | | | | | 89.3 | 858 | 15.2 | | | |
| 12 | 2004 | 16 | 85908 | 758 | 125328 | 7409 | 13376 | 3034 | 10719 | 4046 | 9055 | 204584 | | | | | | 72.9 | 607 | 14.3 | | | |
| 12 | 2003 | 17 | 82706 | 287 | 120370 | 1173 | 7566 | 3460 | 8296 | 2910 | 993 | 19269 | | | | | | 66.5 | 577 | 14.4 | | | |
| 12 | 2002 | 18 | 80537 | 433 | 115510 | 355 | 2785 | 1227 | 3231 | 1006 | 130 | 183046 | | | | | | 65.2 | 528 | 15.3 | | | |
| 12 | 2001 | 19 | 85648 | 582 | 118003 | 109 | 1097 | 300 | 2139 | 463 | (1097) | 17744 | | | | | | 67.3 | 527 | 16.4 | | | |
| 12 | 2000 | 20 | 60053 | 172 | 88899 | 268 | 487 | 49 | 908 | 68 | (172) | 114813 | | | | | | 78.1 | 368 | 16.6 | | | |
| Prior accident years | | 21 | | 451 | | 133 | 23041 | 464 | 2168 | 746 | | 20724 | | | | | | | | | | | |
| Total (11 to 21) | | 29 | | 40750 | | 195791 | 241650 | 124115 | 217975 | 86436 | 257144 | | | | | | | | | | | | |
| Line 29 expressed in sterling | | 30 | | | | 195791 | 241650 | 124115 | 217975 | - | 86436 | - | 257144 | | | | | | | | | | |

Form 32

General insurance business (accident year accounting) : Analysis of gross claims and premiums for motor vehicle direct insurance and facultative reinsurance

| Name of insurer | | | THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED | | | Currency | | | British Pound | | |
|-----------------------------------|------------------|--|--|------------------------|----------|--|----------|---------------------------|--|----------------|--------------------------|
| Global business | | | Reporting Territory | | | United Kingdom other than home foreign | | | | | |
| Financial year ended | | | 31 December 2009 | | | Company registration number | | | GL | | |
| Private motor - non-comprehensive | | | | | | | | | 122 GBP AA | | |
| Accident year ended | Number of claims | Gross claims paid | Gross claims outstanding carried forward | | | Gross claims outstanding brought forward | | | Gross earned premiums | | |
| Month | Year | Closed at some point during this or previous years | In previous financial years | In this financial year | Reported | Inurred but not reported | Reported | Incurred but not reported | (latest year) or developed (other years) during this financial year (4+5+6+7+8) | Claims ratio % | Vehicle years (000's) |
| 12 | 2009 | 11 | 1600 | 2268 | 6927 | 7684 | 1742 | 8 | 16352 | 24146 | 67.7 54 7.2 |
| 12 | 2008 | 12 | 5909 | 11793 | 14628 | 21042 | 2321 | 23398 | 2523 | 12070 | 40596 122.6 93 7.7 |
| 12 | 2007 | 13 | 9897 | 684 | 30334 | 6984 | 19309 | 1832 | 23559 | 1828 | 2737 48721 120.0 148 7.2 |
| 12 | 2006 | 14 | 10353 | 291 | 31613 | 3444 | 9951 | 936 | 11689 | 1077 | 1564 46536 98.7 160 6.6 |
| 12 | 2005 | 15 | 8076 | 111 | 22233 | 2345 | 5107 | 490 | 7644 | 621 | (325) 38579 78.2 137 6.0 |
| 12 | 2004 | 16 | 4744 | 53 | 13923 | 387 | 4748 | 422 | 4614 | 369 | 574 24707 78.8 85 5.7 |
| 12 | 2003 | 17 | 4760 | 26 | 12553 | 480 | 548 | 46 | 9355 | 73 | 46 25229 54.0 90 5.3 |
| 12 | 2002 | 18 | 4858 | 79 | 12265 | 847 | 1069 | 88 | 581 | 41 | 1382 24490 58.3 94 5.3 |
| 12 | 2001 | 19 | 5747 | 84 | 16280 | | 156 | 10 | 233 | 9 | (75) 26286 62.6 103 5.7 |
| 12 | 2000 | 20 | 5356 | 33 | 16313 | (1) | 60 | 0 | 143 | 8 | (92) 19240 86.1 88 6.1 |
| Prior accident years | 21 | | 162 | | 1106 | 4781 | 375 | 6462 | 459 | (656) | |
| Total (11 to 21) | 29 | | 5081 | | 37147 | 74454 | 8262 | 79278 | 7009 | 33575 | |
| Line 29 expressed in sterling | 30 | | | | -37147 | -74454 | 8262 | -79278 | -7008 | 33575 | |

Form 32

General insurance business (accident year accounting) : Analysis of gross claims and premiums for motor vehicle direct insurance and facultative reinsurance

Name of insurer THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

Fleets

| | | | Reporting Territory | | | British Pound | | | Reporting territory code | | |
|-------------------------------|------------------|--|--|--|---|-----------------------|---------------------------|-----------------------|--------------------------|-------|--------------------|
| | | | United Kingdom other than home foreign | | | | | | | | |
| | | | Company registration number | GU UK CM | day month year | Monetary units | Category number | Currency code | GBP | A | Claims frequency % |
| Accident year ended | Number of claims | Gross claims paid | Gross claims outstanding carried forward | Gross claims outstanding brought forward | Claims incurred (latest year) or developed (other years) during this financial year (4+5+6+7+8) | Gross earned premiums | Claims ratio % | Vehicle years (000's) | 10 | 11 | 12 |
| Month | Year | Closed at some point during this or previous years | Reported claims | In previous financial years | In this financial year | Reported | Incurred but not reported | Reported | 9 | 8 | 13 |
| 12 | 2009 | 11 | 12105 | 6922 | 22344 | 25058 | 14239 | 61642 | 63815 | 96.6 | 24 |
| 12 | 2008 | 12 | 18544 | 1799 | 21973 | 12961 | 17377 | 8753 | 21722 | 14155 | 3213 |
| 12 | 2007 | 13 | 21819 | 711 | 37134 | 4745 | 8314 | 5727 | 13103 | 6141 | (456) |
| 12 | 2006 | 14 | 18676 | 250 | 33597 | 2246 | 3950 | 2326 | 6214 | 3424 | (1076) |
| 12 | 2005 | 15 | 15289 | 68 | 27577 | 1940 | 4718 | 649 | 6357 | 2922 | (1970) |
| 12 | 2004 | 16 | 12201 | 27 | 23292 | 394 | 537 | 291 | 1423 | 1147 | (1348) |
| 12 | 2003 | 17 | 12113 | 13 | 27717 | 1487 | 803 | 13 | 1856 | 885 | (429) |
| 12 | 2002 | 18 | 6830 | 3 | 21681 | 203 | 26 | 36 | 269 | 98 | (102) |
| 12 | 2001 | 19 | 46 | | 40 | (1) | | 3 | 16 | (20) | |
| 12 | 2000 | 20 | 27 | 1 | 3 | 54 | 0 | 4 | 75 | 31 | (47) |
| Prior accident years | | | | | | | | | | | |
| 21 | | | | | | | | | 16 | 699 | 9 |
| Total (11 to 21) | 29 | | 9882 | | 46465 | 61140 | 32055 | 51721 | 28827 | 56111 | |
| Line 29 expressed in sterling | 30 | | | | 46465 | 61140 | 32055 | 51721 | 28827 | 56111 | |

General insurance business (accident year accounting) : Analysis of gross claims and premiums for motor vehicle direct insurance and facultative reinsurance

Name of insurer

31 December 2009
Financial year ended

Commercial vehicles (non-fleet)

| Accident year ended | | Number of claims | | Gross claims paid | | Gross claims outstanding carried forward | | Gross claims outstanding brought forward | | Claims incurred (latest year) or developed (other years) during this financial year (4+5+6+7+8) | | Gross earned premiums | | Claims ratio % | | Vehicle years (000s) | | Claims frequency % | |
|-------------------------------|------|---|-----------------------------|-----------------------------|------------------------|--|---------------------------|--|---------------------------|---|--------|-----------------------|-------|----------------|------|----------------------|----|--------------------|--|
| Month | Year | Closed at some cost during this or previous years | Reported claims outstanding | In previous financial years | In this financial year | Reported | Incurred but not reported | Reported | Incurred but not reported | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | |
| 12 | 2009 | 11 | 8948 | 5350 | | 17009 | 20108 | 8678 | | 45795 | 50283 | 91.1 | 90 | 90 | 16.0 | | | | |
| 12 | 2008 | 12 | 20223 | 1857 | 18497 | 12832 | 15551 | 5816 | 18454 | 12006 | 3729 | 56882 | 92.6 | 106 | 20.8 | | | | |
| 12 | 2007 | 13 | 16221 | 706 | 28717 | 4987 | 17161 | 6205 | 17359 | 7143 | 3851 | 55447 | 102.9 | 56 | 30.1 | | | | |
| 12 | 2006 | 14 | 13823 | 244 | 26059 | 2527 | 4516 | 2053 | 6785 | 4112 | (1801) | 54193 | 64.9 | 48 | 29.2 | | | | |
| 12 | 2005 | 15 | 18417 | 91 | 22585 | 1570 | 2296 | 909 | 3803 | 2049 | (1077) | 50509 | 54.2 | 43 | 43.4 | | | | |
| 12 | 2004 | 16 | 8697 | 91 | 21417 | 2149 | 4041 | 1711 | 6416 | 3252 | (1767) | 48360 | 60.6 | 38 | 23.0 | | | | |
| 12 | 2003 | 17 | 8896 | 45 | 22362 | 537 | 1321 | 462 | 1881 | 486 | (48) | 80684 | 30.6 | 42 | 21.3 | | | | |
| 12 | 2002 | 18 | 11462 | 30 | 18460 | 189 | | 66 | 516 | 157 | (418) | 53925 | 34.7 | 67 | 17.1 | | | | |
| 12 | 2001 | 19 | 14840 | 35 | 30464 | 12 | 479 | 267 | 477 | 428 | (148) | 52385 | 59.6 | 58 | 25.9 | | | | |
| 12 | 2000 | 20 | 14226 | 7 | 31079 | 110 | 7431 | 3316 | 5501 | 2525 | 2430 | 38731 | 108.3 | 95 | 15.0 | | | | |
| Prior accident years | | 21 | | (3) | | (3) | 68 | 1 | 549 | 227 | (742) | | | | | | | | |
| Total (11 to 21) | | 29 | | 8453 | | 41878 | 72869 | 29484 | 62143 | 32386 | 49803 | | | | | | | | |
| Line 29 expressed in sterling | | 30 | | | | 41878 | 72869 | 29484 | 62143 | 32386 | 49803 | | | | | | | | |

Form 37

Equalisation provisions

Name of insurer

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended

31 December 2009

| | Company registration number | GL/UK/CM | | | day month year | Units |
|--|---|---|-------------------------------|---|------------------------|---------------------------|
| | | R37 | 42133 | GL | 31 12 2009 | £000 |
| Business grouping A (property) | Business grouping B (business interruption) | Business grouping C (marine and aviation) | Business grouping D (nuclear) | Business grouping E (non-proportional treaty) | All business groupings | Credit insurance business |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| Calculation of the maximum provision | | | | | | |
| Total net premiums written in the previous 4 years | 11 | 861555 | 77554 | | | |
| Net premiums written in the current year | 12 | 226266 | 17974 | | | |
| Maximum provision | 13 | 43513 | 3821 | | | |
| | | | | | | 47334 |

Calculation of the transfer to/from the provision

| | | | | | | |
|--|----|------|-----|--|--|-------|
| Equalisation provision brought forward | 21 | | | | | 46416 |
| Transfers in | 22 | 6788 | 539 | | | 7327 |
| Total abnormal loss | 23 | | | | | |
| Provisional transfers out | 24 | | | | | |
| Excess of provisional transfer out over fund available | 25 | | | | | |
| Provisional amount carried forward (21+22-24+25) | 26 | | | | | 53743 |
| Excess, if any, of 26 over 13 | 27 | | | | | 6410 |
| Equalisation provision carried forward (26-27) | 28 | | | | | 47334 |
| Transfer in/(out) for financial year (28-21) | 29 | | | | | 917 |

Form 38

Equalisation provisions technical account : Accident year accounting

Name of insurer

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended

31 December 2009

| | Company registration number | GL GU UK/ CM | Units | | |
|------------------------------------|---|---|-------------------------------|---|------|
| | | | day | month | year |
| R38 | 42133 | GL | 31 | 12 | 2009 |
| Business grouping A (property) | Business grouping B (business interruption) | Business grouping C (marine and aviation) | Business grouping D (nuclear) | Business grouping E (non-proportional treaty) | |
| Other than credit business | 1 | 2 | 3 | 4 | 5 |
| Net premiums earned | 11 | 219898 | 18232 | | |
| Claims incurred net of reinsurance | 12 | 93029 | 11925 | | |
| Trigger claims value | 13 | 159426 | 13218 | | |
| Abnormal loss | 19 | | | | |
| Trigger claims ratio | 72.5% | 72.5% | 95% | 25% | 100% |

Credit business

| | | |
|--|----|--|
| Net premiums earned | 21 | |
| Claims incurred net of reinsurance | 22 | |
| Claims management costs | 23 | |
| Net operating expenditure | 24 | |
| Technical surplus/ (deficit) (21-22-23-24) | 29 | |

Returns under the Accounts and Statement Rules of the Interim Prudential Sourcebook for Insurers

Supplementary notes to the Return

Name of Company **The National Insurance and Guarantee Corporation Limited**

Global Business

Financial year ended **31st December 2009**

***0101 Modification to the Return**

This return has been prepared in accordance with the Accounts and Statements Rules as modified by the following written concession:

Rule INSPRU 2.1.22R is amended by the addition of the following new subparagraph (7): "(7) for the purpose of this rule, a group of persons is not closely related by reason of the relationship described in INSPRU 2.1.40R(1) if control is exercised by, or on behalf of, HM Treasury."

This direction is given by the FSA under section 148 of the Financial Services and Markets Act 2000 ("the Act"). The direction takes effect from 16 June 2009 and ends on 31 March 2012.

***0301* Reconciliation of Net Admissible Assets to Available Capital Resources**

| | 2009 £000s |
|---|--------------------|
| Form 13 line 89 | 2,319,898 |
| Form 15 line 69 | <u>(1,896,896)</u> |
| Net admissible assets | 423,002 |
| Subordinated Loan Capital | <u>230,000</u> |
| | <u>653,002</u> |
| Total capital resources after deductions (Form 3 line 79) | <u>653,002</u> |

***0310* Net Valuation Differences**

The following net valuation differences have been included in Form 3 to the Return:

| | 2009 £000s | 2008 £000s |
|--|---------------|---------------|
| Line 35 Other negative valuation differences | 47,334 | 84,929 |

The other negative valuation differences represent a claims equalisation reserve of £47,334,000 which has been included in the Company's statutory accounts as Other Reserves. In 2008, the other negative valuation differences represented a claims equalisation reserve of £46,416,000 included in the companies statutory accounts as Other Reserves and the deficit in the valuation of the subsidiary of £38,512,342

Returns under the Accounts and Statement Rules of the Interim Prudential Sourcebook for Insurers

Supplementary notes to the Return

Name of Company **The National Insurance and Guarantee Corporation Limited**

Global Business

Financial year ended **31st December 2009**

***0313* Reconciliation of Movement in Net Profit to Retained Profit for the Year**

| | 2009 |
|---|------------------|
| | £000s |
| Form 3 line 12 (Reserves c/f) | 209,500 |
| Form 3 line 12 (Reserves b/f) | <u>(121,600)</u> |
| Movement on Reserves | 87,900 |
| Movement on Claims equalisation reserve | (917) |
| Capital Contribution during the year | <u>(130,000)</u> |
| | <u>(43,017)</u> |
| Form 16 Line 59- Profit and Loss Retained | <u>(43,017)</u> |

***1102* Amounts recoverable from reinsurers**

On Form 11 Line 47 the Company has included an amount of £ (8,265,000) (2008: £11,997,000). These amounts represent the indemnity payment from a former parent company in respect of Special Risks business (as disclosed in Note 1603). Although this indemnity is not strictly a reinsurance contract, it has the same substance as a reinsurance contract and has therefore been included in the calculation of the amounts recoverable from reinsurers.

***1104* Discounting.**

Provisions for claims outstanding at Form 11 line 51 are shown net of discounting for class 1 business.

***1304* Set-Off**

Amounts have been set off to the extent permitted by generally accepted accounting principles.

***1305* Maximum Counterparty Limits**

The Company's investment guideline regarding counterparty exposures is that the maximum exposure to any one approved counterparty is continually reviewed and set as appropriate.

***1306* Exposure To Large Counterparties**

The Company had the following exposure to large counterparties at the year end:

| | 2009 |
|----------------------------------|----------------|
| | £000s |
| Barclays Plc (deposits) | 117,000 |
| Banco Santander SA | 107,000 |
| ING Bank | 103,000 |
| Nationwide Building Society | 103,000 |
| Royal Bank of Scotland Group PLC | 177,000 |
| Banco Bilbao Vizcaya Argentari | 77,000 |
| Lloyds Banking Group | <u>70,000</u> |
| | <u>754,000</u> |

Returns under the Accounts and Statement Rules of the Interim Prudential Sourcebook for Insurers

Supplementary notes to the Return

Name of Company **The National Insurance and Guarantee Corporation Limited**

Global Business

Financial year ended **31st December 2009**

***1314* Tangible Leased Assets**

There are no tangible leased assets included in Line 80

***1315* Other Assets**

| | £000s |
|--------------------|---------------|
| Current Tax Assets | <u>17,500</u> |

***1318* Other Asset Adjustments**

In 2008 Finsure Premium Finance Ltd a wholly owned subsidiary was valued under GENPRU 1.3.47R, resulting in a deficit. As a result the cost of investment in this subsidiary has been excluded from Admissible Assets, and was included as an Other Adjustment in Form 13 line 101. Finsure Premium Finance Ltd was disposed of during 2009.

Returns under the Accounts and Statement Rules of the Interim Prudential Sourcebook for Insurers

***1501* Provision For Reasonably Foreseeable Adverse Variations**

No provision is required in respect of foreseeable adverse variations. The Company has no derivative contracts and all obligations to deliver an asset or make a payment were felt to be prudently provided in the accounts.

***1502* Other Than Long Term Business Assets and Liabilities**

- a) No charge has been made on the assets of the Company to secure the liabilities of any other person
- b) There is no potential capital gains tax liability
- c) There are no guarantees, indemnities or other contractual commitments, effected other than in the ordinary course of insurance business, in respect of related companies
- d) There are no other contingent liabilities
- e) There are no fundamental uncertainties

***1504* Deficit In The Valuation Of A Subsidiary**

No provision has been included in Form 15 line 22 in respect of the deficit in the valuation of subsidiary in 2009 as the subsidiary was disposed of during the year.

In 2008 an amount of £37,512,342 was included in Form 15 line 22 in respect of the deficit in the valuation of a subsidiary and £11,700,000 in respect of provisions for other liabilities and charges.

***1507* Other Adjustments to Liabilities**

An amount of £47,333,917 has been included in Form 15 line 83 and Form 3 line 35 in respect of claims equalisation reserve.

In 2008 an amount of £46,416,000 was included in Form 15 line 83 in respect of claims equalisation reserves and £37,512,342 in respect of the deficit in the valuation of a subsidiary.

The total of these, together with the original cost of the investment of £1,000,000, was reflected in Form 3 line 35 as a negative valuation difference.

The claims equalisation reserve is now regarded as part of Capital and Reserves in Form 15 line 84. If the adjustment had not been made in Form 15 Line 83 then the equalisation reserves would have been double-counted as they are also shown in Form 15 Lines 14/15.

Returns under the Accounts and Statement Rules of the Interim Prudential Sourcebook for Insurers

Supplementary notes to the Return

Name of Company **The National Insurance and Guarantee Corporation Limited**

Global Business

Financial year ended **31st December 2009**

***1601* Basis Of Conversion**

Assets and liabilities denominated in foreign currencies are included within the return at exchange rates ruling at the end of the accounting period. Items of income and expenditure denominated in foreign currencies are included within the return at exchange rates ruling at the end of the month in which the income or expenditure arose.

***1603* Other Income And Charges (Form 16 Line 21)**

| | 2009 £000s | 2008 £000s |
|--|----------------|----------------|
| Indemnity payment (to) / from former parent Company in respect of (gains) / losses relating to Special Risks | (1,535) | (3,344) |
| Miscellaneous income | 2 | |
| Realised Gains/Losses from Foreign | | |
| Exchange Movements | (241) | 1,095 |
| Other Income - Monies In Court | 4 | (279) |
| | <u>(1,772)</u> | <u>(2,526)</u> |

***1700* Derivative Contracts**

No Form 17 has been presented as the Company did not enter into any derivative contracts during the year, and no such contract was outstanding at year end.

***20Ab* Risk Categories**

The following risk categories include contract of insurance against risk of death or injury to passengers:

- 121 - Private motor comprehensive
- 122 - Private motor non comprehensive
- 113 - Travel

***20Ae* Amounts reported in category 002 that are facultative business**

The Company does not underwrite any facultative business, as such these amounts equate to Nil.

***20Ag* Gross Premiums Written Attributable To Overseas Countries**

| | |
|---------------|-------------|
| Risk Category | 262 |
| | £000s |
| Germany | <u>10.6</u> |

Returns under the Accounts and Statement Rules of the Interim Prudential Sourcebook for Insurers

Supplementary notes to the Return

Name of Company **The National Insurance and Guarantee Corporation Limited**

Global Business

Financial year ended **31st December 2009**

***20Aj* Authorisation Classes**

During the year the Company wrote no new policies of insurance in the following classes for which it is authorised to transact business:

| | |
|----------|---------------------|
| Class 6 | Ships |
| Class 12 | Liability for ships |

To the best of the knowledge of the present directors and management the Company has never written any policies in the above authorisation classes.

***2007* Particulars Of Material Counterparty Transactions**

- i. The Company has entered into banking arrangements with National Westminster Bank plc and The Royal Bank of Scotland plc (both subsidiaries of The Royal Bank of Scotland Group plc). The exposure to The Royal Bank of Scotland Group plc is detailed in note 1306.
- ii. A fellow subsidiary, RBS Insurance Services Limited (RBSIS), provides staff/administration services to the Company. During the course of 2009, an amount of £113,800,000 was recharged to the Company by RBSIS. The amount outstanding at the year end was £4,400,000.

***2102* Provision For Unearned Premium**

The provision for unearned premiums accounted on an accident year basis is calculated using the 24ths method. This method is employed as being the most accurate possible given the Company's data and existing systems.

***2202* Claims Management Expenses**

The costs of administering claims are specifically identified within the Company's costing system and these, together with the appropriate share of support costs, make up the claims handling costs stated in the Return. Claims handling expenses are carried forward based on an estimate of the likely costs to be incurred in settling all outstanding claims.

***2204* & *2406* Acquisition Costs**

The costs of acquiring business are specifically identified within the Company's costing system and these, together with the appropriate share of support costs, make up the non commission acquisition costs stated in the Return. Such acquisition costs are carried forward as a percentage of unearned premiums, derived as the ratio of non commission acquisition costs incurred to gross premiums written.

The business reported in form 24 ceased writing new business in 2003, and no further acquisition costs have been incurred. There is no deferred acquisition cost in relation to this business.

***2205* Unexpired Risk Reserve**

In setting an unexpired risk reserve the Company offsets surpluses in one class of business against deficits in other classes within the same business segment on the grounds that all business classes within each business segment are managed together. In setting the reserve investment income is taken into consideration. A provision of £29,000,000 was required at 31 December 2009.

Returns under the Accounts and Statement Rules of the Interim Prudential Sourcebook for Insurers

Supplementary notes to the Return

Name of Company **The National Insurance and Guarantee Corporation Limited**

Global Business

Financial year ended **31st December 2009**

***2402* Accident Year Accounting**

The Company's policy is to adopt accident year accounting for all business with the exception of business which it categorises internally as "Special Risks". These Special Risks predominantly represent extended warranty business. The Company considers that underwriting year accounting is more appropriate than accident year accounting as it better reflects the nature of the business written, covering an extended number of years on which early determination of profits is neither appropriate nor possible.

***2404* Claims Management Expenses**

The cost of administering claims for business accounted for on an underwriting business (Special Risks) is included within commissions payable to the administrators/introducers of this business and is therefore not disclosed separately as claims management costs.

***2501* Provision For Unearned Premium**

Previously, the provision for unearned premiums accounted on an underwriting year basis was calculated using the 24ths method, modified to reflect the actual duration of policies in force measured in months. This method was considered to be the most appropriate for business which was ceded to the Company in blocks, normally on monthly bordereaux, by the agents selling the policies.

During 2003, the Special Risks business was put into run-off. Movements on the Special Risks technical reserves are largely recoverable from a previous ultimate holding company and are shown as other income and charges as detailed in note 1603. Future levels of premiums, their earnings profile and claims are linked but subject to particular uncertainty. This business has consequently been reserved on an ultimate result basis. Premium and associated acquisition costs are deemed to be fully earned and a single reserve for claims, net of future premium movements but gross of reinsurance has been established.

Returns under the Accounts and Statement Rules of the Interim Prudential Sourcebook for Insurers

Statement in accordance with Rule 9.25 - Additional information on general business: Major Treaty Reinsurers

Name of Company : **The National Insurance and Guarantee Corporation Limited**

Global Business

Financial year ended **31 December 2009**

| Reinsurer details As required by Rule 9.25: | Connection | Proportional Reinsurance Treaties £000 | Non Proportional Reinsurance Treaties £000 | Debts outstanding included at F13L75 £000 | Deposits received included at F15L31 £000 | Anticipated recoveries £000 |
|---|---|---|--|---|---|---------------------------------------|
| Munich Reinsurance Company Koniginstrasse 107 80802 Munchen Germany | none | - | 1,733 | 2,783 | - | 20,592 |
| Lloyd's of London One Lime Street London, England EC3M 7HA | none | - | 1,918 | 786 | - | 456 |
| General Reinsurance Ltd The Corn Exchange 55 Mark Lane London England | none | - | 1,658 | 1,124 | - | 1,631 |
| Headrow Reinsurance Ltd Post Office Box 33 Maison Trinity, Trinity Square St Peter Port Guernsey GY1 4AT | Wholly owned subsidiary of RBS Group, the Companies ultimate parent Propotional Treaty Commutted as at 30/09/07 | - | 3,243 | 353 | - | 15,479 |
| Swiss Reinsurance Ltd 30 St Mary Axe London EC3A 8EP | none | - | 2,050 | 512 | - | 12,883 |
| Transatlantic Reinsurance Co. Corn Exchange 55 Mark Lane London EC3R 7NE | none | - | 646 | 183 | - | 92 |

**Statement in accordance with Rule 9.26 - Additional information on general business:
Major Facultative Reinsurers**

Name of Company **The National Insurance and Guarantee Corporation Limited**
 Global Business
 Financial year ended **31 December 2009**

| Reinsurer details | Connection | Reinsurance premiums payable | Debts outstanding included at F13L75 | Deposits received included at F15L31 | Anticipated recoveries | Comments |
|--|------------|------------------------------|--------------------------------------|--------------------------------------|------------------------|----------|
| As required by Rule 9.26: | | £000 | £000 | £000 | £000 | |
| The company has no major facultative reinsurers. | | | | | | |

Returns under the Accounts and Statement Rules of the Interim Prudential Sourcebook for Insurers

Statement in accordance with Rule 9.27 - Information on Major General Business Reinsurance Cedants

Name of Company **The National Insurance and Guarantee Corporation Limited**

Global Business

Financial year ended **31 December 2009**

| Cedant details As required by Rule 9.27: | Connection | Premiums receivable | Deposits made included at F13L57 | Debts outstanding included at F13L74 | Comments |
|--|------------|------------------------|---|---|----------|
| | | £000 | £000 | £000 | |
| The company has no major cedants | | | | | |

Statement in accordance with rule 9.32 - Additional information on Non-Facultative Reinsurance Arrangements

Name of Company

The National Insurance and Guarantee Corporation Limited

Global Business

Financial year ended

31 December 2009

| Description of Cover | Period Covered | Limits | Reinstatements | Remarks | Risk Groups |
|--|--|----------------------------|----------------|--|-----------------------|
| <u>Motor Programme Excess of Loss</u> | | | | | |
| 1st Layer | Risks attaching in 12 months at 1 January 2009 | £5,000,000 xs £5,000,000 | Unlimited Free | Full indexation clause applies to bodily injury claims | Motor Liability Class |
| 2nd Layer | Risks attaching in 12 months at 1 January 2009 | £15,000,000 xs £10,000,000 | Unlimited Free | Full indexation clause applies to bodily injury claims | Motor Liability Class |
| 3rd Layer | Risks attaching in 12 months at 1 January 2009 | Unlimited xs £25,000,000 | Unlimited Free | Full indexation clause applies to bodily injury claims | Motor Liability Class |
| 4th Layer | Risks attaching in 12 months at 1 January 2009 | £75,000,000 xs £25,000,000 | Unlimited Free | Full indexation clause applies to bodily injury claims | Motor Liability Class |
| 5th Layer | Risks attaching in 12 months at 1 January 2009 | Unlimited xs £100,000,000 | Unlimited Free | Full indexation clause applies to bodily injury claims | Motor Liability Class |

| Description of Cover | Period Covered | Limits | Reinstatements | Remarks | Risk Groups |
|--|--|----------------------------|--|---------------------------------------|--------------------------------------|
| <u>Liability Programme Excess of Loss</u> | RBS Group Cover | | | | |
| 1st Layer | Risks attaching in 12 months at 1 January 2009 | £4,000,000 xs £1,000,000 | 2 Free , except EL which are unlimited | Group cover protecting DL/UKI/CIC/NIG | EL/PL/Pet Liability/Travel Liability |
| 2nd Layer | Risks attaching in 12 months at 1 January 2009 | £5,000,000 xs £5,000,000 | 2 Free , except EL which are unlimited | Group cover protecting DL/UKI/CIC/NIG | EL/PL/Pet Liability/Travel Liability |
| 3rd Layer | Risks attaching in 12 months at 1 January 2009 | £15,000,000 xs £10,000,000 | One free | Group cover protecting DL/UKI/CIC/NIG | EL/PL/Pet Liability/Travel Liability |

| Description of Cover | Period Covered | Limits | Reinstatements | Remarks | Risk Groups |
|---|---|----------------------------|----------------|---------------------------------------|------------------|
| <u>Travel Programme Excess of Loss</u> | RBS Group Cover | | | | |
| 1st Layer | Losses occurring during 12 months at 1 January 2008 | £8,000,000 xs £2,000,000 | 1 at 100% AP | Group cover protecting DL/UKI/CIC/NIG | Accident /Travel |
| 2nd Layer | Losses occurring during 12 months at 1 January 2008 | £10,000,000 xs £10,000,000 | 1 at 100% AP | Group cover protecting DL/UKI/CIC/NIG | Accident /Travel |

Returns under the Accounts and Statement Rules of the Interim Prudential Sourcebook for Insurers

Statement in accordance with rule 9.32 - Additional information on Non-Facultative Reinsurance Arrangements

Name of Company **The National Insurance and Guarantee Corporation Limited**

Global Business

Financial year ended **31 December 2009**

| Description of Cover | Period Covered | Limits | Reinstatements | Remarks | Risk Groups |
|---|-----------------------------|--------------------------------|--------------------------------|-----------------|---|
| Property Catastrophe Programme Risk Excess of Loss | From 1/10/2008 | | | | |
| 1st Layer | 12 months at 1 October 2008 | £200,000,000 xs £220,000,000 | One at 100% additional premium | RBS Group Cover | Householder & Motor Physical Damage Combined Losses |
| 2nd Layer | 12 months at 1 October 2008 | £265,000,000 xs £420,000,000 | Various | RBS Group Cover | Householder & Motor Physical Damage Combined Losses |
| 3rd Layer | 12 months at 1 October 2008 | £265,000,000 xs £685,000,000 | One at 100% additional premium | RBS Group Cover | Householder & Motor Physical Damage Combined Losses |
| 4th Layer | 12 months at 1 October 2008 | £150,000,000 xs £950,000,000 | One at 100% additional premium | RBS Group Cover | Householder & Motor Physical Damage Combined Losses |
| 5th Layer | 12 months at 1 October 2008 | £25,000,000 xs £1,100,000,000 | One at 100% additional premium | RBS Group Cover | Householder & Motor Physical Damage Combined Losses |
| 6th Layer | 12 months at 1 October 2008 | £200,000,000 xs £1,125,000,000 | One at 100% additional premium | RBS Group Cover | Householder & Motor Physical Damage Combined Losses |

| Description of Cover | Period Covered | Limits | Reinstatements | Remarks | Risk Groups |
|--|--|--------------------------------|--------------------------------|-----------------|---|
| Property Catastrophe Programme Excess of Loss | From 1/10/2009 | | | | |
| 1st Layer | Losses Occurring 12 months at 1 October 2009 | £180,000,000 xs £220,000,000 | One at 100% additional premium | RBS Group Cover | Householder & Motor Physical Damage Combined Losses |
| 2nd Layer | Losses Occurring 12 months at 1 October 2009 | £250,000,000 xs £400,000,000 | One at 100% additional premium | RBS Group Cover | Householder & Motor Physical Damage Combined Losses |
| 3rd Layer | Losses Occurring 12 months at 1 October 2009 | £250,000,000 xs £650,000,000 | One at 100% additional premium | RBS Group Cover | Householder & Motor Physical Damage Combined Losses |
| 4th Layer | Losses Occurring 12 months at 1 October 2009 | £100,000,000 xs £900,000,000 | One at 100% additional premium | RBS Group Cover | Householder & Motor Physical Damage Combined Losses |
| 5th Layer | Losses Occurring 12 months at 1 October 2009 | £250,000,000 xs £1,000,000,000 | One at 100% additional premium | RBS Group Cover | Householder & Motor Physical Damage Combined Losses |
| 6th Layer | Losses Occurring 12 months at 1 October 2009 | £50,000,000 xs £1,250,000,000 | One at 100% additional premium | RBS Group Cover | Householder & Motor Physical Damage Combined Losses |
| 7th Layer | Losses Occurring 12 months at 1 October 2009 | £25,000,000 xs £1,300,000,000 | One at 100% additional premium | RBS Group Cover | Householder & Motor Physical Damage Combined Losses |
| 8th Layer | Losses Occurring 12 months at 1 October 2009 | £200,000,000 xs £220,000,000 | One at 100% additional premium | RBS Group Cover | Householder & Motor Physical Damage Combined Losses |
| 9th Layer | Losses Occurring 12 months at 1 October 2009 | £265,000,000 xs £420,000,000 | One at 100% additional premium | RBS Group Cover | Householder & Motor Physical Damage Combined Losses |
| 10th Layer | Losses Occurring 12 months at 1 October 2009 | £265,000,000 xs £685,000,000 | One at 100% additional premium | RBS Group Cover | Householder & Motor Physical Damage Combined Losses |

Returns under the Accounts and Statement Rules of the Interim Prudential Sourcebook for Insurers

Statement in accordance with rule 9.32 - Additional information on Non-Facultative Reinsurance Arrangements

Name of Company **The National Insurance and Guarantee Corporation Limited**

Global Business

Financial year ended **31 December 2009**

| Description of Cover | Period Covered | Limits | Reinstatements | Remarks | Risk Groups |
|--|--|--------------------------------|--------------------------------------|---------|---|
| <u>Property Catastrophe</u> <u>Programme</u> <u>Excess of Loss</u> | | | | | |
| 1st Layer | Risks attaching 12months at 1 st October 2008 | £5,000,000, xs £5,000,000 | Two at 100% additional premium | | Industrial & Commercial Property & Consequential Loss |
| 2nd Layer | Risks attaching 12months at 1 st October 2008 | £10,000,000, xs £10,000,000 | One at 100% additional premium | | Industrial & Commercial Property & Consequential Loss |
| 3rd Layer | Risks attaching 12months at 1 st October 2008 | £10,000,000, xs £20,000,000 | One at 100% additional premium | | Industrial & Commercial Property & Consequential Loss |

| Description of Cover | Period Covered | Limits | Reinstatements | Remarks | Risk Groups |
|--|--|-------------------------------|-----------------------------------|---------|---|
| <u>Property Catastrophe</u> <u>Programme</u> <u>Excess of Loss</u> | | | | | |
| 1st Layer | Risks attaching 12months at 1 st October 2009 | £7,500,000, xs £5,000,000 | Two at 100% additional premium | | Industrial & Commercial Property & Consequential Loss |
| 2nd Layer | Risks attaching 12months at 1 st October 2009 | £17,500,000,xs £12,500,000 | One at 100% additional premium | | Industrial & Commercial Property & Consequential Loss |

Returns under the Accounts and Statement Rules of the Interim Prudential Sourcebook for Insurers

Statement in accordance with rule 9.32 - Additional information on Non-Facultative Reinsurance Arrangements.

Name of Company **The National Insurance and Guarantee Corporation Limited**

Global Business

Financial year ended **31 December 2009**

Summary of reinsurers' share of gross premiums

| Accounting Class | Facultative reinsurance ceded | Non facultative reinsurance ceded | Total ceded |
|------------------|-------------------------------|-----------------------------------|-------------|
| | £000 | £000 | £000 |
| 120 | | 3,559 | 3,559 |
| 160 | | 4,381 | 4,381 |
| 220 | | 1,599 | 1,599 |
| 260 | | 14,348 | 14,348 |
| 270 | | 844 | 844 |
| 409 | | 252 | 252 |
| Total | 0 | 24,982 | 24,982 |

Summary of maximum probable losses per risk group, net of reinsurance, for any one incident or series of incidents arising from the same originating cause from:

| | Any one contract of insurance £000 | All such contracts taken together £000 |
|--|---------------------------------------|---|
| Motor | | |
| Home / householders (RMS 1 in 273 year return period for Windstorm and Coastal Inundation combined. RBSI excluding TPF combined policy - includes Reinstatement premium) | 5,000 | 5,000 |
| Pet Liability | 293,400 | 293,400 |
| Travel incl Liability | 1,000 | 1,000 |
| Commercial Liability | 2,000 | 2,000 |
| Home Liability | 5,000 | 5,000 |
| | 1,000 | 1,000 |

Returns under the Accounts and Statement Rules of the Interim Prudential Sourcebook for Insurers

Statement in accordance with Rule 9.32A – Additional information on Financial Reinsurance and Financing arrangements: general insurers.

Name of Company **The National Insurance and Guarantee Corporation Limited**

Global Business

Financial year ended **31 December 2009**

The National Insurance and Guarantee Corporation Limited has no financial reinsurance agreements or similar financing arrangements in respect of ceded business.

All major reinsurance arrangements are controlled centrally within RBS Insurance in accordance with the Reinsurance Policy approved by the Board. The Policy specifies the forms of reinsurance that can be used and this list does not include financial reinsurances. Any reinsurance arrangements that fall outside the policy must be specifically approved by the Board and reinsurance expenditure approval resides with the RBS Insurance and RBS Group Board depending on the level of expenditure who are conversant with the policy. The operation of the reinsurance purchase process and the compliance with the reinsurance policy are subject to regular internal and external audits.

Any reinsurance contract that is accounted for as reinsurance must be processed within the reinsurance accounting processes and have followed the purchase and approval procedures defined within the Reinsurance Policy. To be an acceptable form of reinsurance within the Reinsurance Policy there must be an adequate degree of risk transfer.

Returns under the Accounts and Statement Rules of the Interim Prudential Sourcebook for Insurers

Statement in accordance with Rule 9.29 - Additional information on Derivative and Quasi-Derivative Contracts

Name of Company **The National Insurance and Guarantee Corporation Limited**
Global Business
Financial year ended **31 December 2009**

The following guidelines govern the use by the Company of derivative
a) contracts:

Agreement is required from the Investment Committee for any direct exposure to derivatives.

The use of derivatives is permitted as and when required (e.g. to help protect the Company's solvency position) and the need for this is determined from time to time by the Investment Manager in liaison with the Funds Management Committee and other appropriate individuals.

The responsibility for the administration of investments lies with the Finance Department so as, amongst other things, to ensure that the use of derivatives is monitored independently and any unauthorised use is immediately recognised.

All margin payments are required to be authorised by the Finance Department;

At all times the distribution of assets must be within the ranges specified in the investment policy when derivatives are taken into account. For forward contracts the test is on the basis that the contracts are settled. For option contracts the test must be satisfied both assuming that the option is exercised and that the option is not exercised.

The liabilities associated with certain derivative based products are backed by deposits the values of which are based on the movements in the FTSE 100 Share Index. The value of these deposits is guaranteed not to fall below a given level either at maturity or at certain dates during their terms. The Company has counterparty risk only. Counterparties are required to be rated at least AA for long-term deposits in accordance with the requirements of our ultimate holding company.

- b) The Company's investment guidelines, as noted above, allow, amongst other things, for the use of derivatives in order to protect the Company's solvency position. Such contracts may involve rights or obligations to acquire or dispose of assets which were not, at the time the contract was entered into, reasonably likely to be exercised. All derivative contracts were entered into for hedging purposes. The expectation was, at the point of being taken out, that they were not likely to be exercised, namely that the markets would not fall below levels specified in the contracts;
- c) There were no derivative contracts outstanding at 31 December 2009

Returns under the Accounts and Statement Rules of the Interim Prudential Sourcebook for Insurers

Statement in accordance with Rule 9.30 - Additional Information on Controllers

Name of Company **The National Insurance and Guarantee Corporation Limited**

Global Business

Financial year ended **31 December 2009**

Statement required by Rule 9.30 (Chapter 9 'Financial Reporting – Accounts and Statements') of the Interim Prudential Sourcebook for Insurers

The following were controllers of the Company at any time during the year and their shareholdings and voting power at 31 December 2009 were:

1) RBS Insurance Group Limited (RBSIG)

| | |
|---|------|
| Percentage of shares in the Company held: | 100% |
| Percentage of votes in the Company held: | 100% |

2) The Royal Bank of Scotland Group Plc

| | |
|-------------------------------------|------|
| Percentage of shares in RBSIG held: | 100% |
| Percentage of votes in RBSIG held: | 100% |

3) The Solicitor for the Affairs of Her Majesty's Treasury (UK Financial Investments Limited manages the shareholding)

| | |
|-------------------------------------|-----|
| Percentage of shares in RBSIG held: | 70% |
| Percentage of votes in RBSIG held: | 70% |

DIRECTORS' CERTIFICATE

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

Certificate required by rule 9.34 (Chapter 9 'Financial Reporting – Accounts and Statements') of the Interim Prudential Rulebook for Insurers

We certify that:

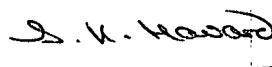
1. the return, comprising Forms 1, 3, 11 to 13, 15 to 16, 20A, 20 to 25, 31, 32, 37, and 38 (including the supplementary notes) and the statements required by rules 9.25, 9.26, 9.27, 9.29, 9.30, 9.32 and 9.32A, has been properly prepared in accordance with the Accounts and Statements Rules set out in part I and part IV of chapter 9 of IPRU(INS), the Interim Prudential Sourcebook for Insurers, GENPRU, the General Prudential Sourcebook and INSPRU, the Prudential Sourcebook for Insurers; and
2. the directors are satisfied that:
 - (i) throughout the financial year, the company has complied in all material respects with the requirements in SYSC, Senior Management Arrangements, Systems and Controls, and PRIN, Principles for Business, sections of the FSA Handbook as well as the provisions of IPRU(INS), GENPRU and INSPRU; and
 - (ii) it is reasonable to believe that the company has continued so to comply subsequently, and will continue so to comply in future.



Director



Director



Director

19th March 2010

AUDITORS' REPORT

THE NATIONAL INSURANCE AND GUARANTEE CORPORATION LIMITED

Global business

Financial year ended 31 December 2009

Report of the auditors to the directors pursuant to Rule 9.35 of the Interim Prudential Sourcebook for Insurers

We have examined the following documents prepared by the company pursuant to the Accounts and Statements Rules set out in part I and part IV of chapter 9 of IPRU(INS) the Interim Prudential Sourcebook for Insurers, GENPRU, the General Prudential Sourcebook and INSPRU the Prudential Sourcebook for Insurers, ("the Rules") made by the Financial Services Authority under section 138 of the Financial Services and Markets Act 2000:

- Forms 1, 3, 11 to 13, 15 to 16, 20A, 20 to 25, 31 to 32 and 37 to 38, (including the supplementary notes) on pages 3 to 80 ("the Forms"); and
- the statements required by IPRU(INS) rules 9.25, 9.26 and 9.27 on pages 81 to 83 ("the Statements") and 9.29 on page 89.

We are not required to examine and do not express an opinion on:

- the statements required by IPRU(INS) rules 9.30 on page 90, 9.32 on pages 84 to 87 and 9.32A on page 88; and
- the directors' certificate required by IPRU(INS) rule 9.34 on page 91 ("the directors' certificate").

Our report is provided to the directors of The National Insurance and Guarantee Corporation Limited in accordance with rule 9.35 of the Interim Prudential Sourcebook for Insurers. We acknowledge that our report will be provided to the FSA for the use of the FSA solely for the purposes set down by statute and the FSA's rules. Our work has been undertaken so that we might state to the company's directors those matters we are required to state to them in an auditors' report on an annual FSA return for an insurer and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the FSA, and the company, for our work, for this report, or for the opinions we have formed.

Respective responsibilities of the company and its auditors

The company is responsible for the preparation of an annual return (including the Forms, the Statements, the statements not examined by us and the directors' certificate) under the provisions of the Rules. The requirements of the Rules have been modified by a waiver issued under section 148 of the Financial Services and Markets Act 2000 on 16 June 2009. Under IPRU(INS) rule 9.11 the Forms, the Statements, the statements not examined by us and the directors' certificate are required to be prepared in the manner specified by the Rules and to state fairly the information provided on the basis required by the Rules.

It is our responsibility to form an independent opinion as to whether the Forms and the Statements meet these requirements, and to report our opinions to you. We also report to you if, in our opinion, the company has not kept proper accounting records or we have not received all the information we require for our examination.

Basis of opinion

We conducted our work in accordance with Practice Note 20 'The audit of insurers in the United Kingdom (Revised)' issued by the Auditing Practices Board. Our work included examination, on a test basis, of evidence relevant to the amounts and disclosures in the Forms and the Statements. The evidence included that previously obtained by us relating to the audit of the financial statements of the company for the financial year. It also included an assessment of the significant estimates and judgements made by the company in the preparation of the Forms and the Statements.

We planned and performed our work so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the Forms and the Statements are free from material misstatement, whether caused by fraud or other irregularity or error and comply with IPRU(INS) rule 9.11.

Opinion

In our opinion the Forms and the Statements fairly state the information provided on the basis required by the Rules as modified and have been properly prepared in accordance with the provisions of those Rules.

Deloitte LLP

Deloitte LLP

Chartered Accountants and Statutory Auditors
London, United Kingdom

Date *19 March 2010*